



UI Health's ROUNDUP

Taking Pride In Our Mission

Thank you to everyone one who came out to the Taking Pride In Our Hospital and Clinics' Mission gallery unveiling and employee event. The event was attended by more than 300 people! See our new videos at hospital.uillinois.edu/mission.

A MESSAGE FROM THE VICE CHANCELLOR FOR HEALTH AFFAIRS

Colleagues,

I'd like to say hello and thank so many of you for welcoming me to the UI Health family. In my first two months as Vice Chancellor for Health Affairs (VCHA), I've been able to see firsthand how the hospital and clinic staff truly live the mission of putting patients at the center of everything they do.

The VCHA is a new role at UIC, reporting to the Chancellor, aimed at achieving coordination across the health system by aligning the health-related academic and clinical enterprises under a single umbrella. This means I have the pleasure of overseeing the hospital, clinics, UIC's seven health science colleges, and the regional campuses. I am very excited about this opportunity, and I look forward to getting to know more of you. Thank you for all that you do for UI Health.

Regards,

Robert A. Barish, MD, MBA
Vice Chancellor for Health Affairs



QUICK FACTS ABOUT DR. BARISH...

Favorite thing about Chicago: The people

Favorite color: Blue

Sports hero: Mickey Mantle and Cal Ripken Jr.

HAVE A STORY SUGGESTION?

Email us with subject line

ROUNDUP to vphamktg@uic.edu

HOSPITAL & CLINICS

UPDATE OF ORGANIZATIONAL GOALS

Our organizational goals have been put in place to move us forward in becoming an even better place for our patients and our employees. The goals offer us something to strive for; it takes all of us, working together, to make improvements.

On a quarterly basis, UI Health's Roundup will be providing an update on where we stand in achieving these goals. Please see the descriptions for each goal. If you have any questions or need clarity on what they are and how they impact UI Health, feel free to ask your manager or department director.

1. ZERO HARM

Our Zero Harm initiative is aimed at the eventual elimination of all patient- and employee-related harm at UI Health. For FY16, our efforts are focusing on eight types of patient-related harm and four types of employee-related harm; our FY16 goal is to achieve an overall reduction of 10 to 20 percent in the total number of these harm events from our June 2015 baseline.

Quarterly Combined Patient & Employee Harm Events (Q1 FY16)



2. LENGTH OF STAY

Length of Stay (LOS) is a measurement of consecutive days spent in the hospital. The LOS Index compares UI Health's actual LOS to what it should be. (If the actual LOS for the hospital is greater than expected, the ratio will be greater than 1.00. If the actual LOS is less than expected, the ratio will be less than 1.00.)

Current = 1.12 (Q2 FY16) Goal = 1.00



3. 30-DAY PATIENT READMISSION

The 30-day all cause readmission rate for adult, non-OB patients is the percentage of patients who return to the hospital for any reason within 30 days of discharge from the prior (index) admission. Our FY16 goal is to achieve an overall reduction of 10 to 20 percent from our June 2015 baseline.

Current: 14.5% (Q1 FY16) Goal: 13.7% Stretch Goal: 12.2%



4. PATIENT REVENUE

Inpatient and outpatient revenues received for services

Decrease the amount of denied bills
Current: 3.7% (FY16 YTD)
Goal: 2%

Net Patient Revenue

Current: \$347 million (7 mo. FY16 actual)
Goal: \$343 million (7 mo. FY16 budget)

*1.2% Favorable to Budget



5. PATIENT EXPERIENCE

Current (Q2 FY16):

Inpatient: 64.8%

Ambulatory: 84.7%

Diagnostics: 86.2%

Emergency Department: 75.6%

Ambulatory Surgery: 89.6%

Composite Score: 80.2%

Goal:

Improve the overall patient experience composite measure (roll up of inpatient, clinics, ED, surgery) to a target mean of greater than 77% with a stretch goal of greater than 80%

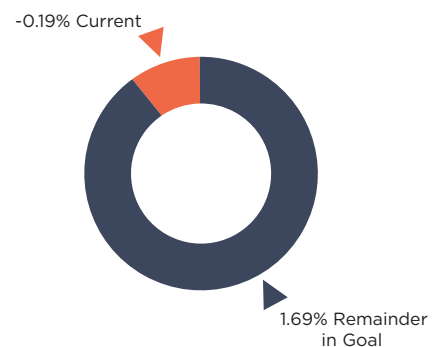


6. OPERATING MARGIN

Measures operating profitability as percentage of operating revenue

Operating profitability = Operating revenues actually collected minus expenses

Current: -0.19% (FY16 YTD) Goal: 1.5%



7. EMPLOYEE ENGAGEMENT

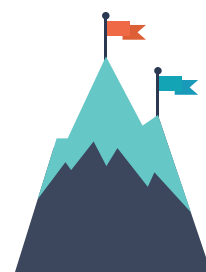
An employee's level of motivation, involvement, or emotional commitment to UI Health

8. PHYSICIAN ENGAGEMENT

An physician's level of motivation, involvement, or emotional commitment to UI Health

CHALLENGE OF THE MONTH

Thank a co-worker for a job well done.



DID YOU KNOW?

NEWS FROM AROUND UI HEALTH

BETTER HEALTH THROUGH HOUSING

a partnership between healthcare & housing

UI Health has partnered with the Center for Housing and Health to support the chronically homeless. Using the housing-first model, UI Health will work to move these individuals directly from emergency rooms & hospitals into stable permanent supportive housing combined with intensive case management. We expect to provide permanent supportive housing for up to 25 homeless individuals this year.



LHC MICHAEL WARSO, MD
CHIEF OF SURGICAL ONCOLOGY, UI HEALTH

Tune into Channel 9 WGN to see our latest mammography screening vignette. It will air during “Living Healthy Chicago” on Sunday, February 28th at 11:30 am.

130 employees signed Valentine’s Day cards at the table in the lobby. These cards were distributed to Villa Guadalupe Senior Center, one of our neighborhood partners. In addition, we gave 400 cards to each inpatient unit. Thank you to everyone who participated.





Congratulations to Kathleen Needham and the Illinois Surgical Quality Improvement Collaborative (ISQIC) team for receiving the ISQIC's 2015 Excellence in Quality Award! This recognition is a testament of the great work of our entire ISQIC team - which also includes Dr. Ari Rubenfeld and Julie Moore, RN - and demonstrates our commitment to improving the quality of care we provide our patients.

Check out the new Preoperative Services family waiting room. The new look provides families with a comfortable space and refreshments as they wait for their loved ones.



Congratulations to the recent graduates of our Nurse Residency Program. Good luck to all of you in your future endeavors.

On Sunday, February 7th, the Division of Cardiology collaborated with UI Health's departments of pharmacy and nursing and with WomenHeart, the national coalition for women with heart disease, to host a community outreach event celebrating American Heart Month. Drs. Joan Briller and Olga Garcia presented "What Every Woman Needs to Know to Have a Healthy Heart" in English and Spanish.



FIT FLEX OF THE MONTH

HOW DO YOU STAY HEALTHY?



"Recently, I started taking yoga classes. These classes help me build strength, clear my mind, and find peace."

GINNA MCKILLION,
Housekeeper,
Environmental Services



"I box at the gym on a daily basis. Boxing is a fun way for me to stay physically active and a great way to relieve stress."

GERALD FRASIER
Transporter,
Patient Transportation

UPCOMING EVENTS

MARCH 2016

Su Mo Tu We Th Fr Sa

		1	2	3	4	5
6	7	8	9 Registered Dietitian Day	10	11	12
March 6 - 12 National Sleep Awareness Week >>						
13	14	15	16	★ 17	18	19
March 13 - 19 National Patient Safety Awareness Week >> March 13 - 19 Hospital Human Resource Professional Week >>						
20	21	22	23	24	25	26
March 21 - 25 GI Nurses & Associates Week >>						
27	28	29	30 Dr. Day Breakfast	31 Anesthesia Technician Day		

March Awareness Month:

Social Work
National Nutrition
Child Life Specialist

★ March 17
Wear Green for St. Patrick's Day
Meet your HR Team Event

WELCOME TO UI HEALTH

NEW HIRES FOR JANUARY 2016

Adamska, Natalie
Boyland, Kisha
Cox, Kadi
Cruz, Christopher
De La Torre, Argelia
Dubois, Thierry
Espinoza, Eulalia
Garcia, Crystel
Gnat, Larry
Gordon, Latoshia
Guzman, Veronica
Hartfield, Tiffany
Hayes, Edward
Holdread, Kevin
Ide, Amy
Jeter, Desiree
Kerby, Rebecca
Kott, Kathryn
Kring, Pamela
Lee, Joshua

Emergency Services
COM Pediatrics
Nursing Resource Office
Sports Medicine Center
COM Pediatrics
MSHC - Urgent Care
Nutrition & Wellness Clinic
8W Oncology
NSICU
Interventional Radiology
8W Oncology
COM Pediatrics
Mile Square
Transplant
Managed Care
Ophthalmology Center
8W Oncology
Pediatrics
HIM
COM Pediatrics

Lee, Seana
Lux, Rachel
Macas, Marie
Manthanathu, Joseph, Linu
McNutt, Latanya
Mitchell, Charlette
Miyata, Sarah
Nagel, Amy
Nepomuceno, Francesca
Nevarez Rocha, Alejandro
Peckat III, Walter
Perrone, Jesica
Sanchez, Maricsa
Soderlund, Lauren
Springer, Lauren
Theodosopoulos, Kendra L
Thompson, Marvin
Villalobos, Isabel
Zubrycki, Michelle

Nursing Resource Office
Occupational Therapy
Nursing Resource Office
Sickle Cell Care Center
Patients Logistics
Pediatrics
Transplant
Physical Therapy
8W Oncology
8W Bone Marrow Transplant
Surgical Services (OR)
Neonatal ICU
Pediatrics ICU
6W Step-Down
Nursing Resource Office
Otolaryngology-H&NS
Surgical Services (OR)
Mile Square
Transplant

RISING STARS: JANUARY 2016

CARE Winners

Emma Cervantes - EVS
Monique Tate - EVS
Dalia Santana - CXO
Elizabeth Bailey - Social Work
Vinny Sharma - Neurology

CARE Award is given to those employees who have demonstrated the UI CARE standards of behavior and have gone out of their way to help a patient, staff member or visitor.

Daisy Award

The DAISY (Diseases Attacking the Immune System) Foundation was founded in 1999 to recognize the skillful and amazingly compassionate care that nurses provide for patients and their families every day.

To nominate an extraordinary nurse, visit hospital.uillinois.edu

UI CARE BEHAVIORS

Compassion

- Talk, Listen, and Learn
- Manage Up

Accountability

- Support Accountability and Teamwork
- Make People Feel Welcome

Respect

- Put the Patient First
- Maintain Appearance, Courtesy, and Environment

Excellence

- Reward and Recognize
- Create a Sense of Ownership and Pride

