

UI Health Hospital & Clinics

ROUNDUP

SPECIAL EDITION
OCTOBER 2016



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CONGRATULATIONS TO JAMIE HALEY, of the Department of Social Work, on receiving the 2016 Employee of the Year Award.

Jamie is a compassionate employee, dedicated to giving her patients excellent care. As a social worker, Jamie offers unwavering support to scared and extremely vulnerable patients to ensure that they are safe and comfortable — even after they have returned home. As a kind and intuitive professional, Jamie recently went to extraordinary lengths to help a sick, elderly patient with mental impairment find and reunite with their family. Passionate and tenacious, Jamie doesn't hesitate to take on challenges to help patients in need. We congratulate and thank Jamie for being an outstanding employee who lives and breathes UI Health's Mission and Values. Jamie, you are changing medicine, for good! For a full list of all the employees honored at the Recognition Luncheon on Oct. 14, see below.

2016 EMPLOYEE RECOGNITION LUNCHEON

Congratulations to all the employees recognized at the UI Health Employee Recognition Luncheon on Oct. 14! Nominees were highlighted and winners named for the following awards:

- Award of Merit
- UI CARE Award
- UI Health Class Act Award
- DAISY Award
- Physician of the Year Award

2016 UI CARE AMBASSADORS

Meghan Beran	Thomas Morris
Bernadette Chatman	Rani Morrison
Rebecca Henllan-Jones	Tracey Summers
Cathy Lovely	

2016 DAISY RECIPIENTS

Cathy Albecker	Katie Hogan-Rhame
Tarla Boyce	Connie Saucedo
Fabienne Fify	

2016 AWARD OF MERIT RECIPIENTS

Catherine Abad-Malong	Stephanie Hultz
Jaroslav Chylak	Hilario Lechuga
Eileen Doherty	Cathy Lovely
Kristina Erland	Rachel Paus
Joel Hansen	Brett Smith

2016 PHYSICIAN OF THE YEAR NOMINEES

Dr. Ali Alaraj	Dr. Sean Koppe
Dr. Maria Cortina	Dr. Ari Rubinfeld
Dr. Autumn Davidson	Dr. Konstantin Slavin
Dr. Jeffrey Jacobson	Dr. Teresa Sripada
Dr. Barbara Jericho	Dr. Fernando Testai
Dr. Matthew Koshy	Dr. Carissa Tyo

2016 PHYSICIAN OF THE YEAR

Dr. Fernando Testai

2016 CLASS ACT RECIPIENTS

Gail Buenaventura	Tom Perrone
Kate Ciancio	Fred Piemonte
Sam Choi	Julie Robichaud
Debra Gilmore	Josiah Sault
Jamie Haley	Martin Stark
Catherine Mahoney	Terrence Studer

Brand Campaign Launch Event

Tuesday, Nov. 8
11:30 am to 2 pm

Conference Rooms 1130/1135

Come see our new TV commercials — **viewings at noon and 1 pm** — and receive a special UI Health giveaway!

DID YOU KNOW?



UI Health gear now is available in the hospital gift shop! T-shirts, polo shirts, and hoodies with the UI Health logo are available for sale, so you can show your UI Health pride anytime.

On Oct. 7, the UI Health Cancer Center hosted its 2nd Annual U&I Beating Cancer survivorship celebration to honor all breast cancer survivors and their families! Patients, families, friends and supporters joined UI Health in celebrating survivorship with music, dance, workshops, and gifts. Representatives of several cancer support groups, including Imerman Angels, the American Cancer Society, Lilly USA, Susan G. Komen, Gilda's Club, Recovery on Water, Latina Breast Cancer Survivor Support Group, and the Metropolitan Breast Cancer Task Force participated in the event.



UI Health held its 3rd annual health system-wide Flu Shot Day for employees and volunteers on Oct. 5. Nearly 3,800 employees and volunteers got their flu vaccine on this day. All UI Health Hospital & Clinic employees and volunteers are required to get the flu shot or turn in waiver documentation to Employee Health Services by Nov. 30, 2016. UI Health is providing additional flu-vaccination opportunities for staff and volunteers who missed Flu Shot Day. Email flushot@uic.edu or visit the intranet for more information.

A winter coat and accessory drive will be held Nov. 10-11 to benefit the Pacific Garden Mission. On an average night, Pacific Garden Mission provides a safe, warm shelter to more than 750 homeless men, women, and children, and during the coldest nights of winter, that number may climb above 1,000. Please consider donating new or gently used winter coats, hats, and gloves/mittens. Items can be dropped Nov. 10-11 from 8 am to 4 pm in Hospital Room 1155. For more information, please contact Mary Cozzens at 312.996.4398 or cozzensm@uic.edu.

WINTER
COAT &
ACCESSORY
DRIVE





Join us to celebrate

VETERANS DAY

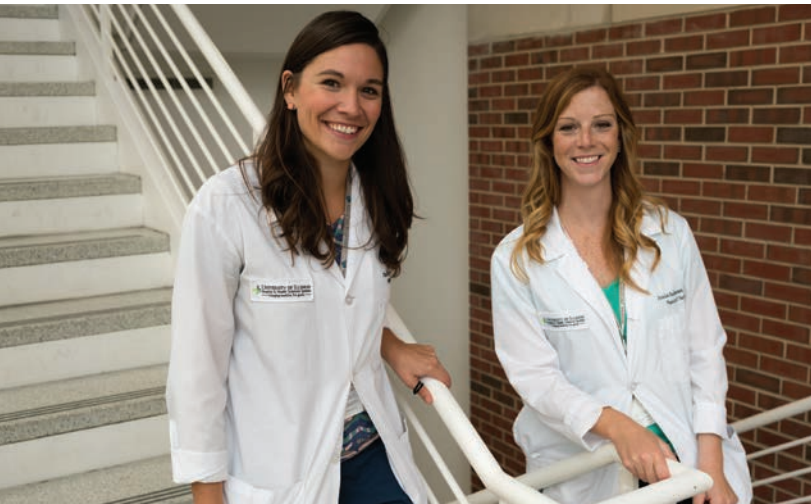
November 11th

UI Health would like to honor and thank all veterans and active military with a free lunch on Friday, Nov. 11. Proof of military service and UI Hospital ID will be needed to pick up your free lunch voucher. Please email recognition@uic.edu with your name, NetID, and department. All employees can stop by the hospital lobby on Nov. 8th - 11th from 11 AM to 2 PM and sign a thank you note for a Vet!

Effective Nov. 1, UI Hospital will implement a new hospital-wide alert, Code Gold, as part of the revised Hospital Policy CC 1.03. Code Gold, intended to maintain patient safety, is a state of internal emergency in which an at-risk patient is determined to be missing from the designated unit. When announced, scan your immediate area and inform Security (6-8888) if you spot a patient in a gold gown.

A mandatory LMS module is available to educate the staff on the safety measures for preventing and responding to patients at risk for elopement.

CODE GOLD



The Department of Physical Therapy invites you to participate in the “Take the Stairs” challenge during November! Make a powerful and positive impact on your health by making one simple lifestyle change for one month: Skip the elevator and take the stairs!

UPCOMING EVENTS

- November 1-30:* “Take the Stairs” November
- November 3:* Mile Square Community Health Excellence Awards
- November 6-12:* National Radiologic Technology Week
- November 8:* Brand Campaign Launch Event
- November 11:* Veterans Day
- November 13-19:* National Nurse Practitioner Week
- November 14-20:* Get Smart About Antibiotics Week

WELCOME TO UI HEALTH / NEW HIRES FOR SEPTEMBER 2016

Adams, Michael	Department of Psychiatry	Lawrence, Wookyung Nari	COM Mood Anxiety
Ahmed, Zohair	Gastroenterology	Maloney, Jacqueline	HCC School Based Administration
Ang, April Angeli	Surgical Services	Martinez, Melissa	Primary Care Plus
Barthelmes, Monika	6E Step Down	Mason, Donald	Excellence and Experience
Bennet, Ryan	8W Oncology	McComb, Meghan	Ambulatory Care Pharmacy Services
Bernal, Graciela	Department of Psychiatry	McCoy, Joycie	Surgical Services
Bernal, Graciela	Department of Psychiatry	Navarro, Marilyn	Surgery Clinic
Biangmano, Timothy	NSICU	Newell, Doreen	Excellence and Experience
Blanchard, Leanna	Physical Therapy	Ortiz, Catalina	Center for Lung Health
Bonete, Tatiana	8W Bone Marrow Transplant	Patel, Priya	Pathology Labs
Bowen, Jessica	Hospital Neonatal Nursing	Pereddo, Mayra	COM Pediatrics
Butler, Mercedes	Surgical Services	Perez, Migna	Radiation Oncology
Cardona, Tristana	6W Step Down	Presley, Danielle	Facilities Management Admin.
Carrera, Rosa	Sleep Lab	Quintero, Britiana	6E Step Down
Colella, Jennifer	Mile Square Health Center	Reed, Daniel	Security Officer
Coon, Caroline	Anesthesiology	Samardzich, Miro	Respiratory Care Services
De La Pena, Kristine	7E Step Down	Sanders, Charles	UIC Police Department
Dee, Danielle	8W Oncology	Sanders, Jasmine	Facilities Management Admin.
Dee, Weena	Physical Therapy	Sarikonda, Anjamraj	Diagnostic Services
Estrada-Perez, Liliana	Mile Square — Back of the Yards	Savolainen, Ana	Cardiovascular Diagnostics
Etmnan, Sodabeh	Mile Square Health Center	Shapiro, Elaine	Mile Square Health Center
Griggs, Michael	Physical Therapy	Smith, Jessica	Surgical Services
Hayes, John	Mile Square Health Center	Smith, Kristen	Continuum of Care
Holston, Gregory	Excellence and Experience	Steel, Jeanette	Facilities Management Administration
Hooker, Marshon	Facilities Management Admin.	Tan, Allen	NSICU
Johnson, Yvette	Patient Care Services	Tomcik, Angeline	Center for Women's Health
Keithley, Raquel	Physical Therapy	Varghese Rajan, Ciji	8W Oncology
Kidiwala, Nilofer	Palliative Care	Webb, Ophelia	Hospital Medical ICU
LaCour, Ashley	8W Bone Marrow Transplant	Williamson, Patricia	Excellence and Experience
Lara, Silvia	Mile Square Health Center		

FIT FLEX OF THE MONTH / HOW DO YOU STAY HEALTHY?



"In addition to running and biking, I like to participate in fun, new activities to keep myself fit. Most recently, I took a salsa class! At work, I often take the stairs instead of the elevator. With the Department of Physical Therapy, I will be participating in the "Take the Stairs" challenge and not use the elevator the entire month of November. Please join us!"

Patricia Lehan, PT, DPT
Physical Therapist
Rehabilitation Services



"Eating several small meals with snacks in between and making sure to never to skip a meal helps me manage my hunger and prevent overeating or eating unhealthy foods. As far as exercise, I work out four to six times per week alternating between running and weight training."

Joseph Mendoza, OTR/L
Occupational Therapist
Rehabilitation Services

RISING STARS: SEPTEMBER 2016

Daisy Award

Jocelyn Tobias, Medical ICU
Michelle Pusatera, 5W Pediatrics

Brand Champion






Dharmesh Desai
Kiet Truong

HOSPITAL & CLINICS ORGANIZATIONAL GOALS

QUARTERLY UPDATE

Organizational goals are put in place to move us forward to become an even better place for our patients and our employees. These FY17 goals offer us something to strive for; it takes all of us, working together, to make improvements.

Please see the most recent results for each goal. If you have any questions, feel free to ask your manager or department director.

	Baseline	Actual	% Variance
 <h3>QUALITY AND SAFETY</h3>			
Improve Patient Safety Measures in Zero Harm Dashboard	77 Events	66 Events	▼ -14%
Improve Employee Safety Measures in Zero Harm Dashboard	57 Events	52 Events	▼ -9%
Reduce Sepsis Mortality <i>(Observed/Expected)</i>	1.24	1.32	▲ +6%
 <h3>PATIENT SATISFACTION</h3>			
Improve Composite Press Ganey Top Box Mean Score for the following five areas: inpatient, ambulatory clinics, ED, ambulatory surgery, diagnostic procedures	80.7	80.5	▼ -0.02%
 <h3>OPERATIONAL PERFORMANCE</h3>			
Decrease Emergency Department Door-to-Provider Time	74 min.	N/A	N/A
Increase Percent of Discharges by 11am	7%	8%	▲ +1%
Increase Percent of Discharges by 2pm	47%	47%	0%
Reduce Average Call Time to Schedule Appointments <i>This average depicts average talk time related to scheduling calls handled through the Customer Care Center. As this is an average, it does not reflect wide variability that may exist in scheduling times for individual practices</i>	9:46 min.	8 min.	▼ -18%
 <h3>FINANCIAL PERFORMANCE</h3>			
Improve Net Patient Revenue	\$145,762,000	\$162,152,000	▲ +11%
Improvement of Operations Cost per Case Mix Adjusted Discharge (Labor & Non Labor)	N/A	N/A	N/A
 <h3>STAKEHOLDER ENGAGEMENT</h3>		<h3>CHALLENGE OF THE MONTH</h3>	
Increase Employee Engagement	Attend UI Health's internal launch for the new advertising campaign! See back cover for details.		
Increase Physician Engagement			

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