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**NOVEMBER 2016** 

# The Joint Commission Gives Praise to UI Health Hospital & Clinics

The Joint Commission (TJC) recently visited UI Health to interact with our patients, providers, and staff. The result of the visit was a successful, positive survey and a testament of the great work you do every day that exemplifies our commitment to patient-centric care.

A true highlight from the survey was the strong affirmation of the excellent care our patients receive from our providers. They found capable, compassionate care providers across the organization, and our patients and their families were extremely complementary. To quote a surveyor, "Your staff is not just competent but really caring" and "Your patients love you." Additionally, TJC cited many of our practices as models of best practice nationally and encouraged their wider dissemination. Their remarks and feedback should make us all very proud.

As is the case with all accreditation surveys, the team provided areas for improvement, ranging from general housekeeping to improving protocols and documentation practices. Our teams will work quickly to address these recommendations. It is worth mentioning, the surveyors also noted that the number and magnitude of findings was significantly less than the last visit.

Thank you to everyone who contributed to this important effort and for fulfilling our promise as a preeminent healthcare provider.

Sincerely, Hospital Leadership

# DID YOU KNOW?



On Nov. 8, the UI Health Marketing and Strategic Communications team celebrated the launch of a new brand campaign. Over 500 staff and employees attended this launch event and received a gift. New commercials, featuring real UI Health patients and care providers, were shown at the event. These commercials are currently being aired on ABC, CBS, NBC, FOX, WGN, and Comcast. Visit UIHealth.Care to check them out. If you were unable to attend, email UIHealthMktg@uic.edu about obtaining your gift.

Miracle on Taylor Street is here! The annual gift drive supports our surrounding communities and partner organizations by supplying gifts to less fortunate children and families during the holiday season. We will be collecting items on Wednesday, Dec. 14, in Hospital Conference Room 1130 from 7 am to 3 pm. All gifts should be wrapped and labeled with the community organization and individual's name, gender, and age. For information on how to sponsor a child or family, visit the intranet or email miracle2@uic.edu.



The Safety & Risk Management Department is transitioning the Patient Event Reporting system from Midas to Vizient. The go-live date is scheduled for Dec. 12. Staff will continue to access the system from the intranet homepage. The new online reporting is simple to use and provides an opportunity to collect significant patient safety and quality data.

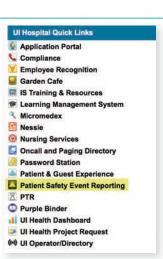
Join UI Health at the holiday luncheon as we celebrate the holidays and welcome a new year. The employee holiday luncheon is on Dec. 8. Employees can attend any one of the following sessions:

- 11 am to 2 pm
- 4-6 pm
- Midnight to 2 am

Directors can pick up the tickets at 9 am on Dec. 6. We look forward to seeing you there. Happy Holidays!

PATIENT SAFETY EVENT REPORTING

Update will be on intranet »



# NEWS FROM AROUND UI HEALTH

# EMPLOYEE RECOGNITION AWARDS CEREMONY

A special congratulations to UI Health researchers for their continued commitment to research excellence. In the last three months, UI Health researchers received two grants that will help advance healthcare. Pharmacy and Medicine researchers received a \$4 million federal grant to study technology's impact on diabetic patients, and Pulmonary researchers received a \$1.5 million grant to study the impact of diagnostic error on Asthma and COPD patients. Congratulations to both teams!

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On Nov. 15, UIC hosted the annual Employee Recognition Awards Ceremony, which honors recipients of the Chancellor's Award of Merit, Chancellor's Academic Professional Excellence Award (CAPE), Janice Watkins Award, UIC employees celebrating service-year milestones, and recognizes UI Health's Class Act Award, Employee of the Year, and Physician of the Year. Congratulations to this year's award winners!



On Oct. 27 and 28, the Illinois Society for Healthcare Marketing and Public Relations (ISHMPR) recognized the UI Health Marketing and Strategic Communications team with 12 awards in multiple categories. Congratulations!

HAPPY HOLIDAY SEASON
TO ALL UI HEALTH EMPLOYEES!

#### **UPCOMING EVENTS**

December 8: Employee Holiday Lunch
December 14: Miracle on Taylor Street

### WELCOME TO UI HEALTH / NEW HIRES FOR OCTOBER 2016

Avinger, LaVonne Benson, Jennifer Calalang, Ronalyn Correa, Mariam Eisenberg, Karen Espino, Aurora Estrada, Isela Gill, Sernard Guajardo, Leticia Gugwor, Lisa Hester, Jason Hitchcock, Phenique Hohman, Whitney Jimenez, Cynthia Klebba, Tricia Lapuz, Ma Rodessa Leon, Andreia Lewis, Brandy Logan, Nalisha Lopez, Danessa Mersha. Sisav

Nunez Melissa

Pendon. Christopher

Perez. Guadalupe

Piza-Heckel, Gianni

Mile Square — South Shore Center for Women's Health Surgical Services (OR) Palliative Care Physical Therapy Surgery Center **COM Pediatrics Emergency Services** Excellence and Experience Managed Care

Materials Management

Hospital Residence Nursing Office

Occupational Therapy Excellence and Experience **Emergency Services Emergency Services** Physical Therapy Surgical Services (OR) **Emergency Services** Patient Logistics Patient Care Services

Ophthalmology & Visual Sciences

Radiology

Center for Women's Health Materials Management

Ramirez. Melissa Department of Medicine, Division of AIM

Ramos. Eva Neonatal ICU Robinson, Kelly Physical Therapy Santiago, Nai Primary Care Plus

Smith, Jamie Ambulatory Administration

Steel. Jeanette Facilities Management Administration

Thomas Yolanda Dialysis

Thompson-Coburn, Felicia Mile Square Health Center Ware, Tralisa Materials Management Alcaide, Lissette Patient Access

Baker, Ugochi COM / Department of Medicine

Froeming, Karen Transplant

Gill, Sernard Hospital Emergency Services

Lopez, Eloy Patient Logistics

Morgan, Caiemia Facilities Management Administration

Nathe, Brian **ESHO** 

Salentine, Benjamin Managed Care

Sandoval, Efren Mile Square — Administration

Shanahan, Meghan Clinical Nutrition Smith, Robert Customer Care Center Tenorio. Berenice Ambulatory Services Wasik, Carol Pathology Laboratories Watkins, Bridgette Mile Square Health Center Yepez, Cynthia

Ophthalmology & Visual Sciences

## FIT FLEX OF THE MONTH / HOW DO YOU STAY HEALTHY?



"I take the stairs instead of using the elevator and try to go for a brief walk every 2 hours. It helps me fit some kind of exercise into my busy schedule. Also, I bring a gallon of water with me to work and try to finish it by the end of the day."

#### Kinga Mateja

Manager

Volunteer Services



"Getting up early and working out two to three times during the week, including cardio and free weights is a must for me. I meet with a personal trainer on Saturdays and box on Sundays to up the intensity. I also utilize several different exercise apps on my phone to keep my workouts from going stale."

#### **Rick Sunderman**

**Business Administration Associate** Marketing and Strategic Communications

#### RISING STARS: OCTOBER 2016

#### CARF Award

Regina Dechellis - Physical Therapy Catherine Griffin - Cashering Operations Kurtrina Pitts Steward - Cashering Operations Frank Stanford - EVS Ira Harrington - Concierge Services Marcelo Rodriguez - Language Services Dr. Autumn Davidson - Women's Health

Tamara Griffin - Family Medicine Yolanda Tyler - Food Services Rayshonda Blackman - Food Services Jaimie Hoobler - Neuro ICU

#### **Brand Champion**

Jeanne Ryan