



UI Health Hospital & Clinics ROUNDUP

NOVEMBER 2016

The Joint Commission Gives Praise to UI Health Hospital & Clinics

The Joint Commission (TJC) recently visited UI Health to interact with our patients, providers, and staff. The result of the visit was a successful, positive survey and a testament of the great work you do every day that exemplifies our commitment to patient-centric care.

A true highlight from the survey was the strong affirmation of the excellent care our patients receive from our providers. They found capable, compassionate care providers across the organization, and our patients and their families were extremely complementary. To quote a surveyor, "Your staff is not just competent but really caring" and "Your patients love you." Additionally, TJC cited many of our practices as models of best practice nationally and encouraged their wider dissemination. Their remarks and feedback should make us all very proud.

As is the case with all accreditation surveys, the team provided areas for improvement, ranging from general housekeeping to improving protocols and documentation practices. Our teams will work quickly to address these recommendations. It is worth mentioning, the surveyors also noted that the number and magnitude of findings was significantly less than the last visit.

Thank you to everyone who contributed to this important effort and for fulfilling our promise as a preeminent healthcare provider.

Sincerely,
Hospital Leadership

DID YOU KNOW?



On Nov. 8, the UI Health Marketing and Strategic Communications team celebrated the launch of a new brand campaign. Over 500 staff and employees attended this launch event and received a gift. New commercials, featuring real UI Health patients and care providers, were shown at the event. These commercials are currently being aired on ABC, CBS, NBC, FOX, WGN, and Comcast. Visit UIHealth.Care to check them out. If you were unable to attend, email UIHealthMktg@uic.edu about obtaining your gift.

Miracle on Taylor Street is here! The annual gift drive supports our surrounding communities and partner organizations by supplying gifts to less fortunate children and families during the holiday season. We will be collecting items on Wednesday, Dec. 14, in Hospital Conference Room 1130 from 7 am to 3 pm. All gifts should be wrapped and labeled with the community organization and individual's name, gender, and age. For information on how to sponsor a child or family, visit the intranet or email miracle2@uic.edu.



Join UI Health at the holiday luncheon as we celebrate the holidays and welcome a new year. The employee holiday luncheon is on Dec. 8. Employees can attend any one of the following sessions:

- 11 am to 2 pm
- 4-6 pm
- Midnight to 2 am

Directors can pick up the tickets at 9 am on Dec. 6. We look forward to seeing you there. Happy Holidays!

The Safety & Risk Management Department is transitioning the Patient Event Reporting system from Midas to Vizient. The go-live date is scheduled for Dec. 12. Staff will continue to access the system from the intranet homepage. The new online reporting is simple to use and provides an opportunity to collect significant patient safety and quality data.

PATIENT SAFETY EVENT REPORTING

Update will
be on intranet »

UI Hospital Quick Links	
	Application Portal
	Compliance
	Employee Recognition
	Garden Cafe
	IS Training & Resources
	Learning Management System
	Micromedex
	Nessie
	Nursing Services
	Oncall and Paging Directory
	Password Station
	Patient & Guest Experience
	Patient Safety Event Reporting
	PTR
	Purple Binder
	UI Health Dashboard
	UI Health Project Request
	UI Operator/Directory

EMPLOYEE RECOGNITION AWARDS CEREMONY

On Nov. 15, UIC hosted the annual Employee Recognition Awards Ceremony, which honors recipients of the Chancellor's Award of Merit, Chancellor's Academic Professional Excellence Award (CAPE), Janice Watkins Award, UIC employees celebrating service-year milestones, and recognizes UI Health's Class Act Award, Employee of the Year, and Physician of the Year. Congratulations to this year's award winners!

A special congratulations to UI Health researchers for their continued commitment to research excellence. In the last three months, UI Health researchers received two grants that will help advance healthcare. Pharmacy and Medicine researchers received a \$4 million federal grant to study technology's impact on diabetic patients, and Pulmonary researchers received a \$1.5 million grant to study the impact of diagnostic error on Asthma and COPD patients. Congratulations to both teams!



On Oct. 27 and 28, the Illinois Society for Healthcare Marketing and Public Relations (ISHMPR) recognized the UI Health Marketing and Strategic Communications team with 12 awards in multiple categories. Congratulations!

HAPPY HOLIDAY SEASON
TO ALL UI HEALTH EMPLOYEES!

UPCOMING EVENTS

December 8: Employee Holiday Lunch
December 14: Miracle on Taylor Street

WELCOME TO UI HEALTH / NEW HIRES FOR OCTOBER 2016

Avinger, LaVonne
Benson, Jennifer
Calalang, Ronalyn
Correa, Mariam
Eisenberg, Karen
Espino, Aurora
Estrada, Isela
Gill, Sernard
Guajardo, Leticia
Gugwor, Lisa
Hester, Jason
Hitchcock, Phenique
Hohman, Whitney
Jimenez, Cynthia
Klebba, Tricia
Lapuz, Ma Rodessa
Leon, Andreia
Lewis, Brandy
Logan, Nalisha
Lopez, Danessa
Mersha, Sisay
Nunez, Melissa
Pendon, Christopher
Perez, Guadalupe
Piza-Heckel, Gianni

Mile Square — South Shore
Center for Women's Health
Surgical Services (OR)
Palliative Care
Physical Therapy
Surgery Center
COM Pediatrics
Emergency Services
Excellence and Experience
Managed Care
Materials Management
Hospital Residence Nursing Office
Occupational Therapy
Excellence and Experience
Emergency Services
Emergency Services
Physical Therapy
Surgical Services (OR)
Emergency Services
Patient Logistics
Patient Care Services
Ophthalmology & Visual Sciences
Radiology
Center for Women's Health
Materials Management

Ramirez, Melissa
Ramos, Eva
Robinson, Kelly
Santiago, Nai
Smith, Jamie
Steel, Jeanette
Thomas, Yolanda
Thompson-Coburn, Felicia
Ware, Tralisa
Alcaide, Lissette
Baker, Ugochi
Froeming, Karen
Gill, Sernard
Lopez, Eloy
Morgan, Caiemia
Nathe, Brian
Salentine, Benjamin
Sandoval, Efren
Shanahan, Meghan
Smith, Robert
Tenorio, Berenice
Wasik, Carol
Watkins, Bridgette
Yepez, Cynthia

Department of Medicine, Division of AIM
Neonatal ICU
Physical Therapy
Primary Care Plus
Ambulatory Administration
Facilities Management Administration
Dialysis
Mile Square Health Center
Materials Management
Patient Access
COM / Department of Medicine
Transplant
Hospital Emergency Services
Patient Logistics
Facilities Management Administration
ESHO
Managed Care
Mile Square — Administration
Clinical Nutrition
Customer Care Center
Ambulatory Services
Pathology Laboratories
Mile Square Health Center
Ophthalmology & Visual Sciences

FIT FLEX OF THE MONTH / HOW DO YOU STAY HEALTHY?



"I take the stairs instead of using the elevator and try to go for a brief walk every 2 hours. It helps me fit some kind of exercise into my busy schedule. Also, I bring a gallon of water with me to work and try to finish it by the end of the day."

Kinga Mateja

Manager

Volunteer Services



"Getting up early and working out two to three times during the week, including cardio and free weights is a must for me. I meet with a personal trainer on Saturdays and box on Sundays to up the intensity. I also utilize several different exercise apps on my phone to keep my workouts from going stale."

Rick Sunderman

Business Administration Associate

Marketing and Strategic Communications

RISING STARS: OCTOBER 2016

CARE Award

Regina Dechellis - Physical Therapy

Catherine Griffin - Cashing Operations

Kurtrina Pitts Steward - Cashing Operations

Frank Stanford - EVS

Ira Harrington - Concierge Services

Marcelo Rodriguez - Language Services

Dr. Autumn Davidson - Women's Health

Tamara Griffin - Family Medicine

Yolanda Tyler - Food Services

Rayshonda Blackman - Food Services

Jaimie Hoobler - Neuro ICU

Brand Champion

Jeanne Ryan