

UI Health Hospital & Clinics

# ROUNDUP

AUGUST 2017



# FY18 ORGANIZATIONAL GOALS



# FY18

## ORGANIZATIONAL GOALS

Every year, UI Health establishes new organizational goals. These goals provide guidance for enhancing the level of patient care we provide and creating the best environment for all of us to work in. They help us stay focused on fulfilling our mission to advance healthcare, improve the health of our patients and communities, promote health equity, and develop the next generations of healthcare leaders. To achieve these goals will require significant effort, both individually and collectively.

In the coming weeks, you will hear more about our FY18 goals from your manager. We will use these goals as part of our FY18 KRA, making them pertinent to the work we do every day. In addition to these specific organizational goals, we need to continue living our UI CARE values — Compassion, Accountability, Respect, and Excellence — in our daily work and interactions with patients and fellow employees.

### UI Health FY18 Goals:

#### 1. QUALITY & SAFETY

- Improve patient safety measures in Zero Harm Dashboard.
- Improve employee safety measures in Zero Harm Dashboard.
- Reduce sepsis mortality.

#### 2. PATIENT EXPERIENCE

- Improve composite Press Ganey top box mean score for the following five areas: inpatient, ambulatory clinics, emergency department, ambulatory surgery, and diagnostic departments.

#### 3. OPERATIONS

- Decrease overall emergency department length of stay.
- Reduce percent of clinic “no-shows.”
- Increase adherence to using two forms of identification.

#### 4. FINANCIAL PERFORMANCE

- Improve net patient revenue.
- Improve inflation-adjusted operating cost per case mix adjusted discharge.

# DID YOU KNOW?

## NEWS FROM AROUND UI HEALTH



### Employee Night with the Chicago Fire

UI Health Employee Night with the Chicago Fire is Saturday, Aug. 19. To celebrate, UI Health will host a pre-game picnic at Toyota Park. The picnic and Fire Fest activities begin at 5pm and will include food, drinks, and games for all employees and their families.

To purchase discounted tickets, visit [Chicago-fire.com/uiemployees](https://chicago-fire.com/uiemployees) and use special offer code **fire**.

Visit the intranet for more information.



### Get Your Care at UI Health!

You are not just an employee — you are part of our family, and we want to take care of you. Let us be your healthcare provider. When you call for an appointment, tell us you are a UI Health/UIC employee. We offer convenient care close to work, evening and weekend appointments, and walk-in appointments. All UI Health employee insurance plans are accepted at all UI Health sites.

For a listing of Primary Care Physicians at UI Health, visit [PCP.UIHealth.Care](https://PCP.UIHealth.Care). For scheduling questions, please call **866.600.CARE (2273)**.

### New Hospital Gowns Introduced

In early June, new patient gowns were distributed to hospital inpatient units. Patient feedback from Press Ganey surveys revealed the old patient gowns were difficult to put on and keep closed. This resulted in a lack of privacy, modesty, and incorrect sizing. The new gowns feature:

- Thicker material
- Larger telemetry pockets
- Color-coded side-tie closures that allow for appropriate sizing
- UI Health branding





UI Health Safe Patient  
Handling & Mobility



## New Patient Transfer Device Now Available

The Sara Stedy transfer device is now available for use on Floors 4 – 8. This versatile device is easy to use and can help improve employee and patient safety during transfers. In late June, hundreds of nurses and nursing techs were trained on using the device. Staff from Nursing Clinical Practice and Professional Development and University Health Service collaborated to make the launch a success. This device is part of the new initiatives introduced by the UI Health Safe Patient Handling and Mobility program.



## UI Health Receives Grant for 'Dandle Roo' NICU Device

Congratulations to Laura Lewis, OTD, OTR/L, who received a grant approval from the Friends of Children's Hospital University of Illinois specifically to purchase the Dandle Roo Positioning Devices for the NICU. This device greatly enhances positioning options and ease with many benefits for babies' development. The Dandle ROO was developed by NICU professionals to support the neurodevelopment of the preterm and ill infant and supports prone, supine, and side-lying positions all in one device.



HealthCare's  
**most  
wired**<sup>®</sup>  
WINNER 2017

## UI Health Named a 'Most Wired' Healthcare Organization

UI Health has been named a "Most Wired" healthcare organization for 2017 by Hospitals & Health Networks. The "Health Care's Most Wired" list recognizes organizations that are leveraging information technology to improve healthcare services through infrastructure, business and administrative management, quality and safety, and clinical integration. UI Health has now received this designation seven consecutive years and 11 of the last 12.

## RISING STARS: MAY / JUNE 2017

### CARE Award

Kim Bitinas  
Women's Health Team  
Sally Hogan  
Bernardita Del Rosario

NICU Team  
Loray Douglas  
Tyshinna Sanders

First five people to email [sophiab@uic.edu](mailto:sophiab@uic.edu) with subject "I read the Roundup" will receive a UI Health giveaway.