

UI Health Hospital & Clinics

ROUNDUP

OCTOBER 2017

PATIENT PORTAL UPGRADE

Refresh Launches in October!





Patient Portal: Encourage your patients to enroll, TODAY!

We are pleased to announce the launch of the new Patient Portal! Our Patient Portal team has worked diligently to provide advanced features to increase patient satisfaction and improve the Portal experience for patients, staff, and employees.

The UI Health Patient Portal, formerly known as “My UI Health,” offers convenient, 24-hour access to personal health information; allows patients to message their healthcare team directly; view selected lab results; review selected medical records; request an appointment and view selected scheduled appointments; renew and view prescription information; pay medical bills; and view balances.

Starting this month, new features of the Patient Portal include: a mobile app for both Apple and Android phones; a Spanish version; increased Pathology, Radiology, and procedure results; and self-enrollment.

With self-enrollment, patients who have either an email address in our system or have access to their Medical Record Number (MRN) can sign up for the portal remotely. Self-enrollment enables patients to sign up at their

convenience, allowing them time to research and become comfortable with the Patient Portal. This new feature is expected to significantly increase the number of users.

The Patient Portal directly impacts our Patient and Guest experience. With the upgrade, we anticipate a decrease in patient phone calls to the Call Center and clinics, and hope to improve patient safety, all while meeting patients’ communication expectations.

For more information, please visit the intranet or [Portal.UIHealth.Care](https://portal.uihealth.care), where you will find the most recent updates with additional resources on how to use the Patient Portal, tips for enrolling patients, and more.

DID YOU KNOW?

NEWS FROM AROUND UI HEALTH



ETHICS AND LMS

The University of Illinois Ethics and Compliance Office is preparing to administer the Annual Ethics Training program. All permanent employees, including residents and physicians, are required to complete the online training and are expected to complete it during the designated training window:

October 2-31 (by 5pm CST)

How to access your training:

Faculty/Staff/Grad Assistant Training:

www.workplaceanswers.com/uillinois

Login ID: provided Oct. 2 via email, along with password.

Seasonal/Temporary and Medical Resident Training:

www.ethics.uillinois.edu/seasonal_temp

Login with NetID and password

For questions, please email ethicsofficer@uillinois.edu or visit Ethics.UIHealth.Care

Please be aware, mandatory LMS Training will begin in early November. Look for updates via email and on the intranet.



Quality & Safety Fair 2017

The 7th Annual Quality & Safety Fair is on Oct. 17. Don't miss out on the chance to learn about improvement work at UI Health. Stop by and enjoy the games, prizes, and light refreshments. Poster contest winners will be announced at approximately 12:15 pm. This is your opportunity to acknowledge and celebrate the work to advance patient care delivery and patient safety. If you would like to submit an educational poster, please do so by **Oct. 10** to Barbara Pearce at bpearce@uic.edu.



Pediatric Halloween

Join the Pediatrics Team on Tuesday, Oct. 31, for a fun Halloween Parade!

The children will parade on 5-West Pediatrics. Parade will start promptly at 10:30am.

Please provide healthier snacks for about 30 children. RSVP to DeOrsay (Dee) at fosterdo@uic.edu or **3-8655** by **Monday, Oct. 23**.

UPCOMING EVENTS: OCTOBER 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
01	02	03	04	05	06	07
Oct. 1-7 >> National Healthcare Food Service Workers Week, National Healthcare Supply Chain Week						
	Oct. 2-6 >> National Customer Service Week					
08	09	10	11	12	13	14
Oct. 8-14 >> International Central Service Week				Oct. 12-17 >> Hemodialysis Technician's Week		
15	16	17	18	19	20	21
Oct. 15-21 >> National Healthcare Quality Week Oct. 15-22 >> National Patient Account Management Week						
	Oct. 16-20 >> National Healthcare Quality Week Oct. 16-22 >> International Infection Prevention Week					
22	23	24	25	26	27	28
Oct. 22-28 >> Respiratory Care Week, Pastoral Care Week						
<< Oct. 21-27 National Hospital & Health System Pharmacy Week						
29	30	31				
Oct. 29- Nov. 4 >> Sleep Technologists Week			OCTOBER AWARENESS MONTHS Physical Therapy Month American Pharmacists Month			

RISING STARS

CARE Award

Lisa Wall — ED
 Elisabeth Schreiber — CDU
 Maria Rivera — Surgery Center
 Dr. Saba Ahmad — Pediatrics
 Lupe Nelson — Oncology Center

2017 Award of Merit Winners

The Award of Merit recognizes outstanding Academic Professionals and Civil Service employees. It is a university-wide honor available to UIC campus staff who exhibit service, commitment, and dedication.

Natalie Chadwell — Accreditation & Clinical Compliance
 Ana Gordon — Care Coordination
 Susan Lee — Infection Control
 Brenda Owens — Radiology
 Marty Semrau — Human Resources
 Evelyn De Jesus — Psychiatry

Rosa Herrera — Women's Health
 Maria Nehmer — Medsurg ICU
 Jean Powlesland — Neonatal ICU
 Kim Zimmerman — Speech Pathology & Hospital Neurosciences

2017 UI Health CAPE Winner

Rita Berendt — Neurosurgery

The Chancellor's Academic Professional Excellence (CAPE) Award acknowledges the demonstrated excellence of academic professional staff. The CAPE award honors the contributions of individual staff members and encourages the professional growth and achievement of academic professionals at UIC.

Our 2017 Award of Merit Winners and UI Health CAPE Winner will be recognized at the annual UIC recognition celebration in November. Congratulations to all our winners!