

University of Illinois Hospital & Clinics

ROUNDUP

April 2019



EMPLOYEE
ENGAGEMENT

Coming
April 22

SURVEY



UI Health |



DR. MARK ROSENBLATT NAMED NEW COLLEGE OF MEDICINE DEAN

Dr. Mark Rosenblatt, head of the Department of Ophthalmology & Visual Sciences, was named the new dean of the University of Illinois College of Medicine last month.

“After a competitive national search, it is with full confidence that Dr. Rosenblatt has been appointed to this role, and we count on him to lead the college into a new era of high-quality medical education, translational research, and patient care that will contribute to our communities in Illinois and across the globe,” said Dr. Robert Barish, vice chancellor for health affairs at UI Health.

Dr. Rosenblatt, who also is the Illinois Lions/Charles I. Young Chair of the department in the College of Medicine, began his new role March 16.

“I am honored to be given the opportunity to lead the College of Medicine in its mission of educating future physicians, scientists, and researchers,” said Dr. Rosenblatt. “The University of Illinois College of Medicine is one of the largest, most diverse medical schools in the country. Through our commitment to excellence in education, research, and clinical care — and through our collaboration with our colleagues at our regional campuses and the leadership at the University of Illinois Hospital & Clinics — we will continue to enhance the health and well-being of people across the state, and grow our reputation as a leader in the development of healthcare professionals.”

An internationally recognized clinician-scientist, Dr. Rosenblatt has a clinical practice that focuses on laser vision-correction surgery and the treatment of cataracts and corneal disease. His work in regenerative medicine has been funded by the National Institutes of Health, the Department of Defense, Research to Prevent Blindness, the Falk Family Foundation, and the Tri-Institutional Stem Cell Initiative.

Prior to his arrival at UI Health in 2014, Dr. Rosenblatt was a faculty member in the Department of Ophthalmology at Weill Cornell Medical College in New York City, where he served as director of the Margaret M. Dyson Vision Research Institute. He completed his ophthalmology residency and combined clinical/research fellowship in corneal disease at the Massachusetts Eye & Ear Infirmary/Harvard Medical School. He is a graduate of the University of Miami (FL) Miller School of Medicine’s Honors Program in Medical Education and the combined MD/PhD program. Dr. Rosenblatt also completed his MBA at New York University’s Stern School.

The national search for the new dean began in July 2018. A search committee of more than 20 individuals was co-chaired by Dr. Karen Colley, dean of the UIC Graduate College, and Dr. Terry Vanden Hoek, chief medical officer at UI Health. Finalist candidates held open forums in January to give brief presentations on their backgrounds and outlooks on medical education, research, and healthcare delivery. Dr. Rosenblatt’s appointment was announced March 1.

Prior to the naming of the new dean, Dr. Charles Ray, head of the Department of Radiology, served as acting dean of the College of Medicine since July 2017, following the departure of Dr. Dimitri Azar, who had served as executive dean since 2011.

“On behalf of all of UI Health, I would like to extend my congratulations to Dr. Rosenblatt,” said Mike Zenn, CEO of the University of Illinois Hospital & Clinics. “At both an organizational and personal level, I want state my continued commitment to enhancing our partnership with the College of Medicine leadership. As Dr. Rosenblatt now takes on these immense responsibilities, please know we remain completely committed to working at the highest level of collaboration as we advance the excellence of UI Health.

“This is an exciting time for our organization,” Zenn said. ●



Mark Rosenblatt, MD, PhD, MBA

“I am honored to be given the opportunity to lead the College of Medicine in its mission of educating future physicians, scientists, and researchers.”

Grateful Patient Letter

Our ED and Pediatric teams recently received touching letters from a family they treated last December.

A 17-year-old patient arrived to the Emergency Department in septic shock and was found to have strep pneumonia bacteremia, a severe infection. Following immediate action by our ED team and a two-week stay in the PICU, he fully recovered. The family's heartfelt letter speaks to the impact each and every one of our providers has on our patients.

This remarkable story is a result of our staff's capable and timely care using our sepsis bundle and superb interdisciplinary collaboration.

A profound thank you to all involved!

To UIC PICU STAFF:

**Our Family was in dire need.
Our BILLY's organs were shutting down.
YES, you were all professionally present when needed.
You were productive when called upon.
Beyond that, you acted with great humanity, care and compassion.**

**Most importantly
there is what you all did for BILLY,
ALL OF YOU.**

**On a daily basis you cared for BILLY
You watched over him
You prayed for him.
You prayed for us.**

**I hope you understand what a rare and amazing breed you are.
More than professionals; YOU are good people
who exemplify the concept of grace under fire.**

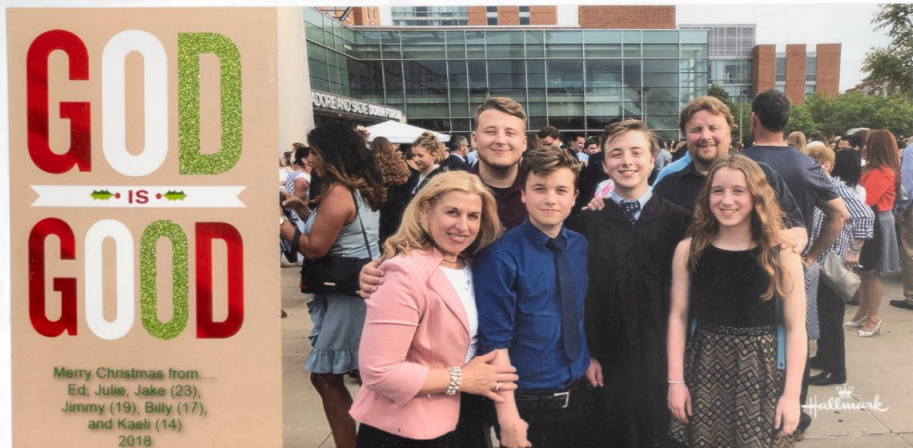
**Dr. Sarah Chang, Nurses Chris, Debbie, & Jino & Dr. Zach Gordon
All smiles on the face of medicine
As a patient and attorney I have had many occasions
to experience the culture of no less than 15 Illinois hospitals.
Your Kindness is STUNNING.
Your professionalism is unquestioned.
Your commitment to your calling is undeniable.
And yes, yours is a calling.
It is very evident that this is more than a job for you.**

**Today we invite you
to look at the staff member standing or seated next to you
As you see each other,
Please know, understand and appreciate
that our community is very blessed to be treated by YOU,
professionals yes; but more amazingly,
only the finest of human beings
as each of you is a celebration of humanity.**

**At your hand, WE are truly blessed as a family
God Bless you all.**

BILLY BROWN'S FAMILY

Billy Brown (The good looking one)



To all those who worked on Billy Brown:

If there ever is a time when you are feeling disheartened or disenchanting in your calling, please remember that on a December day in 2018, you saved the life of a boy named Billy and the life of his family.

God Bless, Julie Brown (mom)

*Thank you
for keeping
my brother
healthy.
Love,
Kaeli Brown*

*Thank you
so much.
-Jake Brown*

*Good stuff,
Jimmy Brown*

*Thank you
Ed Brown
(DAD)*

Care Coordination Program Designated an Integrated Health Home

The Coordinated Health Care for Complex Kids program (CHECK), has been approved by the Illinois Department of Healthcare and Family Services as an Integrated Health Home (IHH).



Programs designated as an IHH have met specific state requirements and are responsible for coordinating the care — including physical, behavioral, and social care — of Illinois residents who are covered by Medicaid.

Under the IHH program, which represents a new model in Illinois' Medicaid program, each patient covered will be linked to one of the state-designated IHH care providers, like CHECK, a program at UI Health.

“CHECK aims to improve health by leveraging trained community health workers and health information technology to reduce or remove the barriers many families experience when it comes to accessing or benefiting fully from care,” said Dr. Benjamin Van Voorhees, head of the Department of Pediatrics.

CHECK staff members connect with families where they are located, including in their homes and other community locations, not just in clinics and hospitals. Using health information technology, the CHECK team is able to use data to understand each patient's health risk and, alongside a personalized health questionnaire, develop an individualized electronic care plan.

“Based on medical care provider-approved care plans, the community health workers engage with families one-on-one and provide support on multiple fronts, ranging from helping to address fairly common barriers, like transportation, to helping mitigate the healthcare risks associated with more complex situations, like the need for safe housing or previously unmet mental healthcare needs,” said Van Voorhees, who leads the CHECK program.

CHECK, which launched in 2014 with a \$19.8 million grant award from the Center for Medicare and Medicaid Innovation, was originally developed and piloted as a care coordination model for a pediatric population. As one of the first programs in Illinois to be designated as an IHH, the program will expand to include adults and more individuals with significant behavioral health needs. ●

IT Security Is Everyone's Responsibility!

We all have a legal and ethical obligation to maintain a high level of security and privacy to keep Protected Health Information (PHI) safe and secure.



It only takes one click to allow an unauthorized person access to confidential data.

Remember, YOU are responsible for all activity under your login. To help maintain a high level of security:

- Lock your personal workstation before walking away from the computer.
- If you're using a shared computer, log off from the applications.
- Don't share information with anyone unless you are certain of the individual's identity and authority to receive information.

For privacy questions, email privacyoffice@uic.edu.

For security questions, email uimciso@uic.edu. ●

2019 Awards Season is Here!

Physician & Resident/Fellow of the Year

Nominate a physician and resident/fellow that you feel demonstrate the qualities of a true class act.

One attending physician and one resident/fellow will be chosen!

Nominations will be accepted from March 15 to June 1.

To complete the nomination form, visit the intranet or Nomination.UIHealth.Care.



The Award of Merit will be given to 10 Civil Service & Academic Professionals at UI Health! For more information and to submit a nomination(s), please visit the intranet.

For questions, email recognition@uic.edu.

Nominations are due by June 1.

3i Project Update: Readiness and Content Review

We are two months into the “Readiness and Content Review” phase, which continues until July 2019. Operational and provider subject-matter experts (SMEs) have been heavily involved, attending hundreds of Readiness Sessions, content-design meetings, and workgroups. Application analysts rely on this input and work together with SMEs to configure our UI Health Epic environment.

In the Readiness Sessions, we see demonstrations of the new workflows based on Epic’s best-practice Foundation System, which we will be adopting. Concerns or challenges with adopting these workflows are discussed and resolved. After July, we will begin our Testing Phase.

What is Foundation?

Epic provides UI Health an environment containing most of the best-practice workflows and content pre-configured based on the ongoing experiences of the hundreds of organizations that make up the Epic community.

Why Foundation?

The Foundation System represents Epic’s direction for future development. By sticking close to Foundation, we set ourselves up for future success and ease the process of taking quarterly updates to keep our system optimized. This approach allows us to implement faster and gain the benefits of the new system sooner. In adhering to our implementation guideline of adopting the “Epic Way,” we leverage proven workflows

and clinical content that the Epic community has refined.

How do we implement Foundation?

As mentioned above, Readiness Sessions provide a forum to discuss any concerns and challenges with adopting the Foundation System workflows at UI Health. We also focus customization efforts on areas the Foundation System does not fully have built, such as specialty content or state-specific requirements.

3i will bring a lot of change to all of us, and we need structured processes and tools to help manage the change. Readiness within the clinical area is being addressed by a workgroup called CORE. Readiness within the Revenue Cycle

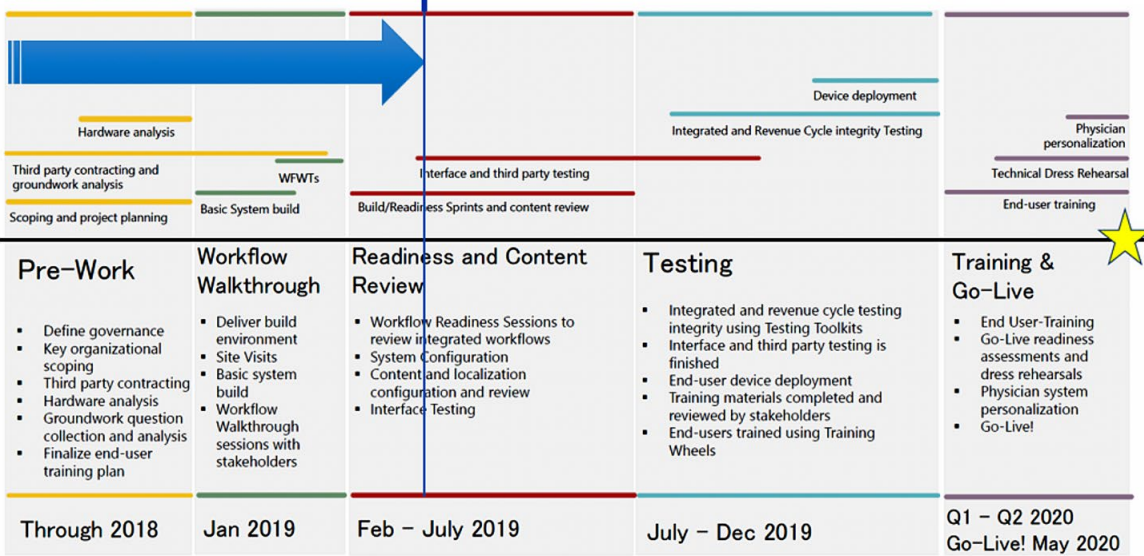
operations is being addressed by a workgroup called ARCR. Finally, there is a Change Management Support Advisory for the 3i project, led by Teresa Oliszewicz, that will provide change-management guidance, coaching tools, and resources.

UI Health’s training program is taking shape, and planning for end-user training is ongoing for the Epic go-live on May 9, 2020. For more information on the 3i Project and current activities, please visit the 3i website, available from the UI Health Intranet. ●

Michael Jhattu,
3i Project Director

Michael B. Zenn
CEO

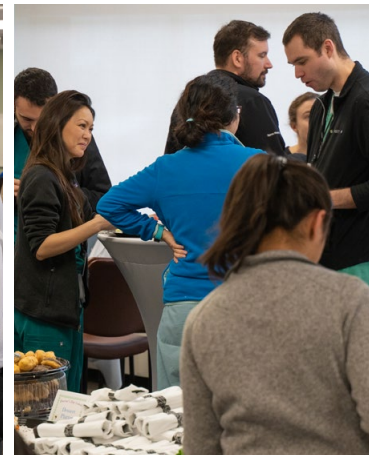
3i Project: We are here.



2019 DOCTORS' DAY

Thank you to all who came out to celebrate Doctors' Day!

Over 700 doctors attended events throughout the day!



UI HEALTH & GIFT OF HOPE PINWHEEL GARDEN DEDICATION CEREMONY



In honor of Donate Life Month, UI Health and the Gift of Hope Organ & Tissue Network held a pinwheel garden dedication April 2. Each pinwheel represents organ, tissue, and eye donors and recipients from UI Health in 2018. Thank you to all who attended this special event!



UPCOMING EVENTS AND DEADLINES

April 30 Earth Day Fair



Join the UI Health Green Team and other sustainability-focused organizations at our upcoming Earth Day Fair!

Stop by Hospital Conference Rooms 1130/1135 between 11:30 am and 2 pm for popcorn and to learn how to apply “green” habits in your daily lives. The 19 participating organizations are excited to share information and answer questions about their programs.

Earth Day Fair attendees will be entered in a raffle for a Fitbit Charge 3! We will also have giveaways such as reusable UI Health bags and water bottles — be sure to stop by!

April 22 to May 17 Employee Engagement Survey



Survey time is coming soon!

Check your inbox (or deleted/junk folder) for an email from UI Health (noreply@surveys.pressganey.com).

NOTE: Each email contains a unique log-in, so please don't forward the email!

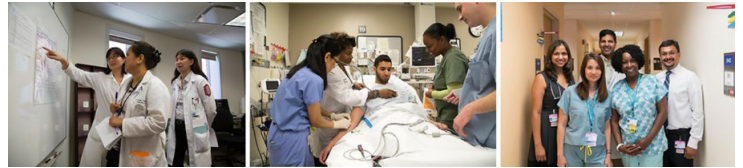
Can't find the email? Need it to be sent again? No problem! Email UIHOD@uic.edu with your full name and net ID.

May 6-10 National Nurses' Week



Visit the intranet for a full list of details for this awareness week.

May 13-17 National Hospital Week



Visit the intranet for a full list of details for this awareness week.

April 8-12 National Healthcare Volunteer Week (Volunteer Appreciation Open House)



Volunteer Table

April 8-11, 11 am to 2 pm, Hospital Lobby

Stop by the Volunteer Table to learn about volunteer programs, sign up to be a volunteer, and/or find out how to establish a volunteer program within your department.

Volunteer Appreciation Open House

Friday April 12, Noon to 3 pm, Conference Rooms 1130/1135

Join us as we celebrate our UI Health Volunteers! Refreshments, games, selfie photo booth, raffle, giveaways, and lots of fun!

For questions, contact the Office of Volunteer Services, at 5-4325 or volserv@uic.edu.

We are proud of our over 600 active volunteers enterprise-wide and numerous employee volunteers that participate in community-related events. Help us celebrate their invaluable contributions to UI Health!