

UI Health Hospital & Clinics

# ROUNDUP

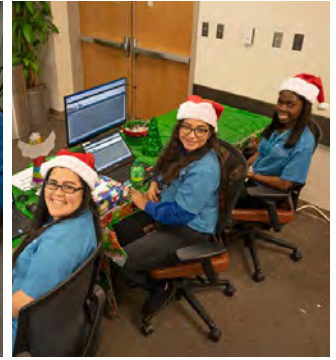
December 2019

## MIRACLE — ON — TAYLOR STREET

Our 2019 gift drive  
helped light up  
the holidays  
for many of the  
children and families  
we serve!

 UI Health | 





# MIRACLE ON TAYLOR STREET

We greatly appreciate the generosity of our employees who helped make a Miracle on Taylor Street come true for the less fortunate this year. **Together, UI Health employees donated 532 total gifts — including 376 children’s gifts, 96 individual family gifts, and 60 walk-in gifts.** Our partnering organization support many women, children, and families who are in shelters or programs, and a number of extra gifts were provided both to shelters and children in the hospital during the holidays. **A very special thanks to** Phil Johnson of Information Services for his technical support; Eve Baron and the Pelvic Health Physical Therapy Program for toiletries, which filled 48 Christmas stockings; Georgio & Molly from Gigi Seasons for donating Christmas trees for two shelters; the J. Ryan Family for a check donation to A Safe Haven; and Mary Zervakis and the Anesthesiology Department for sponsoring 25 children! **And thank you to everyone at UI Health for helping support our mission!**



# \$10 Million Gift to Fund New Outpatient Surgery Center at UI Health

With a \$10 million donation to the University of Illinois at Chicago, Bruno and Sallie Pasquinelli created the UIC Pasquinelli Outpatient Surgery Fund. The funds will be used to equip a new center for outpatient surgery at UI Health, the academic health enterprise at UIC.



The new building, which will be located on the corner of Taylor and Wood Streets, has been identified as a key part of the university's master plan to accommodate the increasing volume and complexity of surgical patient care, education, and research at UIC.

"The University of Illinois at Chicago and UI Health have an impressive history of providing innovative, patient-centered healthcare alongside its world-class academic programs and world-class research," UIC Chancellor Michael Amiridis said.

***"As Chicago's public research university and Illinois' leading provider of public healthcare, we are unwavering in our commitment to meeting and exceeding the needs of our community of students and patients. It is through the generosity of people like Bruno and Sallie Pasquinelli that we have the opportunity to change lives through these programs."***

"Our surgical program has grown so that we are operating at or beyond capacity," said Dr. Enrico Benedetti, head of the Department of Surgery at UI Health. "The Pasquinellis' generous gift will allow us to give patients needing outpatient surgery more comfortable, state-of-the-art space, and it will free up our inpatient operating rooms to take on additional, more complex cases."

About half of the surgical cases at UI Health are outpatient procedures, with a significant portion of its outpatient volume serving patients needing orthopaedic, ophthalmologic, and head and neck surgical care. Benedetti said the gift also will allow UI Health to expand its pioneering use of minimally invasive robotic surgery techniques for outpatient procedures.

In honor of the gift, the third floor, which will include eight operating rooms, will be named the Bruno and Sallie Pasquinelli Outpatient Surgery Center. The new, six-floor building also will feature the Pasquinelli name on its exterior.

Naming of the space was approved Nov. 14 by the University of Illinois Board of Trustees. Groundbreaking for the new building is planned for 2020.

Bruno Pasquinelli was the president and co-founder — along with his brother Tony — of the Pasquinelli Construction Co., a family business founded in 1956 that became the 24th largest homebuilding company in the U.S., with divisions in nine states and 120 communities.

Sallie Pasquinelli, an artist, co-founded the Village Artists art studio in the south suburbs in the 1960s. She also spent many years on the board of the Lyric Opera of Chicago and working with Aunt Martha's Youth Center.

The Pasquinellis have a long history of philanthropic giving to UIC, its College of Medicine, and the University of Illinois Hospital, and they have donated in excess of \$4 million to the Department of Surgery at the College of Medicine since 2004. They also have supported scholarships at UIC's College of Business and the Honors College.

"My brothers, sisters, and I were all born at Mother Cabrini Hospital, so my family has an 80-plus year history in this neighborhood," Bruno Pasquinelli said. "In essence, I have come full circle. To have the Pasquinelli name on a building on Taylor Street, in this Italian-American neighborhood, means the world to Sallie and me. We want our family and our children to see this and for it to inspire them."



Bruno and Sallie Pasquinelli

The \$10 million gift is a record-breaking donation for IGNITE: The Campaign for UIC, which launched in 2017 and is now more than two-thirds of the way to its \$750 million goal. One of the campaign's objectives is to strengthen connections between

the university and its communities by expanding access to comprehensive and compassionate healthcare for populations across Illinois.

"We are grateful to the Pasquinellis for their generous support of our mission to improve the health and well-being of our community and to train the next generation of healthcare leaders," said Dr. Robert Barish, vice chancellor for health affairs at UIC. "With this gift, UI Health will be well-positioned to continue its trajectory as one of the nation's best public academic health enterprises, dedicated to the pursuit of health equity." ●

## Data Migration

With our migration from Cerner to Epic on May 9, 2020, it is important that information about our patients is transferred between the systems to allow us to continue patient care on May 9. A team, led by physicians and clinicians, determined the type and amount of patient data coming in to Epic prior to go-live based on data required to care for patients, retention requirements, and what is technically possible to convert.

All patients seen at UI Health since January 1, 2015, including deceased, will have a chart created in Epic. The medical record number will be the same, but padded with leading 00s to make it nine digits long. Data that will migrate into Epic includes:

- Patient Demographic and Visit Information
- Vitals (Errors will be excluded, i.e., a pain score of 42 out of 10)
- Labs
- Pathology
- Notes
- Imaging results
- Scanned documents

Additionally, we will be moving Problems, Allergies, Medications, and Immunizations (PAMI) data into Epic, but this data will be manually verified and accepted (reconciled) by clinicians to ensure accuracy

to the best of our ability. The table below outlines this information and any exceptions. Additionally, for older data and reference, Cerner will remain available in a read-only mode until such a time that the data can be stored in an enterprise archival system.

### Patient Access to Their Own Data

Patients will have increased access to their data through MyChart, Epic’s patient-facing web portal. Patients will see results, PAMI data, outpatient clinic notes except sensitive clinics, ED provider notes, and inpatient discharge summaries. We also will be sharing data with other healthcare organizations through CareEverywhere, allowing care teams to be better informed through the greater accessibility to data.

### Abstraction Planning

We are working on our abstraction plan that will include preparing charts and reconciling data for patients on chemotherapy, in OB, receiving recurrent outpatient infusions, and others to be defined. Our goal is to reconcile data for the first three weeks of go-live, with an ongoing plan to be established. In addition, patients in the hospital at the time of Go-Live will be converted during system transition. We will share these plans as we finalize the scope of our abstraction and cutover plans. ●

WHAT ARE YOU LOOKING FOR	FROM HOW LONG AGO?	WHERE IS IT?	ADDITIONAL INFORMATION
Patient Information	All*	Patient Snapshot → Patient box or Patient Header	Any patients that had a visit in the last 5 years (including deceased)
Visits/Encounters	Jan 1, 2015	Chart Review → Encounters tab	
Lab Results	Jan 1, 2015	Chart Review → Labs tab	All of the following results will be converted regardless of how long ago they were completed: HIV Antibody, H1PV, Pathology, genetics, HEP C
Imaging Results	Jan 1, 2015	Chart Review → Imaging tab	Includes imaging results and image links for radiology and cardiology.
Vitals	Jan 1, 2015	Review Flowsheets Activity	For pediatric patients, 18 years of height, weight and head circumference data will be converted since May 9th, 2002. For all other patients the following will be converted: Height, Weight, BMI, Pulse, BP, Temperature, PHQ9, PHQ2, SPO2, Asthma Control Test Score, Gad-7 Score, Pain Score
Allergies, Problem list, Vaccinations and Medications	All	Snapshot → Allergies, Medications, Immunizations, or Problem List boxes	These will be converted as CCDs and will initially need to be manually reconciled (can be started from Snapshot)
Notes	Jan 1, 2015	Chart Review → Notes tab	Colonoscopy Notes will be converted from Jan 1, 2005
Coverages	All	Snapshot → Possible Coverages to Create	
Charges	All	Charge Capture	All charges from McKesson for patients who are admitted at go-live



## Thank You for a Successful 2019!

It is important that my discussion this month starts with addressing all of our safeties. Our concerns have been heightened recently due to the devastating situation that occurred on campus two weeks ago. Please know that we have been working closely with UIC Police Chief Kevin Booker and Capt. Eric Hersey to address these concerns. This is a stressful time for all. We have received and appreciate input and ideas from many, including leaders at our daily safety huddles, staff throughout the Hospital & Clinics, INA and SEIU leadership, Medical Staff leadership, residents, among others. I will continue to provide updates regarding our various and continuing safety enhancements. We must and will remain dedicated to mitigating the risk of incidents on our campus.

**Twenty-nineteen has been a year of advancement at UI Health.** As we head into the holidays, let us reflect back on a few of the accomplishments that made this year a success.

**Our 3i Project has been and remains one of the main priorities for our organization.** We recognize the enormity of task and are grateful for all the flexibility, determination, and sacrifices that have kept the Epic implementation and our entire 3i Project operating smoothly for the last year. Our May 9 Epic Go-Live is right around the corner, and I encourage you all to enjoy the holidays and spend time relaxing with family and friends before training and readiness activities ramp up in the new year.

**Back in the spring, UI Health providers and staff were invited to participate in our biennial Engagement Survey.** We were proud to see a strong engagement score (3.93 out of 5) and a survey completion rate of 79% — better than the national average of 75%. One of our most improved areas of engagement was alignment — the extent to which physicians feel a strong partnership and connection with leadership and have a shared vision of how to execute the organizational mission. We improved from the 4th percentile in 2015 to the 22nd percentile in 2019 — one of the largest increases seen nationally!

The findings from the survey demonstrate we are making improvements — and are helping us identify where to make more. We appreciate everyone who took the time to participate and contribute in making UI Health a better place to work.

**This spirit of engagement and collaboration continued as The Joint Commission arrived for our triennial survey in the fall.** Not only were the surveyors complementary of our welcoming demeanor, but we received full accreditation and persevered through the follow-up activities that led to the removal of one conditional finding. It is obvious that the dedication to patient safety was and remains top-of-mind and the focus among all employees.

Twenty nineteen also was a big year for our identity and presence in the Illinois Medical District. This summer, we installed new UI Health signage on the eastern exterior of the hospital. The new sign is an important statement of who we are and the next step in better presenting ourselves to our patients and visitors — and all of Chicago. The new sign, along with the recently announced Bruno & Sallie Pasquinelli Outpatient Surgery Center, should instill a sense of pride and signal a sense of growth for UI Health.

I wish you all a wonderful and safe holiday, and thank you again for all you have done this year to serve our patients and nearby communities. The care, education, research, and social impact you provide is unrivaled and an enormous point of pride for all of us at UI Health.

Happy Holidays!

**Michael B. Zenn**  
Chief Executive Officer

*P.S. — Please save the date for our annual UI Health Appreciation Night with the UIC Flames Men's Basketball Team: Saturday, February 22. More details to come soon.*

## Preventing Slips, Trips, and Falls

Patient and employee safety is at the forefront of our mission. Slips, trips, and falls are employee incidents that relate to our Zero Harm organizational goal. These incidents are the second most common cause of lost-workday injuries in hospitals, increase during winter weather months, and are



oftentimes avoidable if everyone becomes more aware and takes pride in their workspace. The biggest hazards related to slips, trips, and falls are contaminants on the floor. This includes water, grease, oil, fluids, and food.

### Remember to:

- Cover spills with cones (located near doorways and high traffic areas on all floors of the hospital)
- Always put a lid on food and beverage containers
- Reduce distractions! Don't text while walking
- Wipe your feet when entering buildings

### Please report ALL spills/liquids on the floor!

**Hospital, OCC, EEI, NPI: Call 5-5777**  
**24 hours/7 days a week**

For more information, please contact Jean Eichenberger at [jmeichen@uic.edu](mailto:jmeichen@uic.edu).

Questions? Contact University Health Service: 312.996.7420 ●

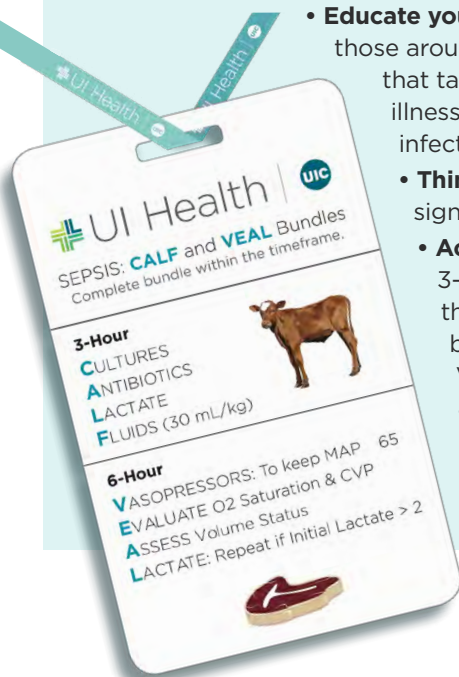
# Getting Ahead of Sepsis

Sepsis is a complication caused by the body's overwhelming and life-threatening response to an infection. Sepsis can lead to tissue damage, organ failure, and death. It is a medical emergency.

UI Health clinicians play an essential role in combating sepsis. Early identification and treatment of sepsis is the cornerstone for sepsis management. Every hour sepsis remains undetected and untreated, mortality increases by up to 8%! Being aware of subtle changes indicating a decline in a patient's condition is critical for timely intervention and to provide optimal outcomes.

## What can you do to prevent sepsis?

- Wash your hands to prevent the spread of germs.
- Get vaccinated to protect yourself and others from harmful diseases.
- **Educate yourself**, your family, and those around you. Remind patients that taking care of chronic illnesses helps prevent infections.
- **Think Sepsis:** Know the signs and symptoms.
- **Act Fast:** Initiate the 3-hour Bundle and follow through with the 6-hour bundle. Think CALF and VEAL (at left).
- **Document** your clinical reasoning.



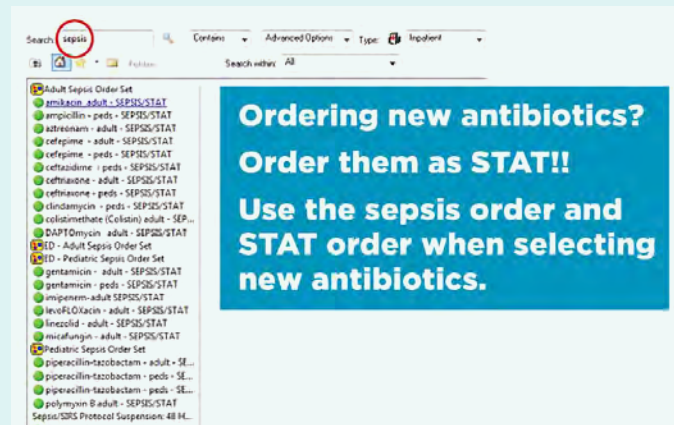
Sepsis is the leading cause of death in hospitals. More than 270,000 people die of sepsis each year.

## Antibiotic Use Best Practices

Ordering new antibiotics? Order them STAT! Use the sepsis order and STAT order when selecting new antibiotics.

Know the signs and symptoms of sepsis and when to seek care for an infection. For more information about sepsis, visit [www.cdc.gov/sepsis](http://www.cdc.gov/sepsis).

To learn more about Sepsis and UI Health protocols, please contact Jennifer McMahon at [jm83@uic.edu](mailto:jm83@uic.edu).



## Wellness Tip of the Month



SLEEP



STAY ACTIVE



SMILE

Holiday season can bring joy and celebration — and also some stress. As the holidays approach and our calendars become even busier, here are a few suggestions to keep yourself motivated:

**1. SLEEP** Try to establish a regular and relaxing bedtime routine. A good night's sleep is essential for maintaining your health and well-being. Make your bedroom a peaceful and calm environment by avoiding bright lights from lamps, cell phones, and TV screens.

**2. STAY ACTIVE** Even as the dreaded Chicago winter blows in, try to incorporate physical activity during your workday by taking a walk during your lunch break, using the stairs when possible, and doing light stretches to reduce stress and tension.

- [Register](#) for Walk Well, a free employee-based walking program that will begin in January.
- [Learn more](#) about Campus Recreation — your destination for fitness, wellness, and fun.

**3. SMILE** and laugh out loud! Laughter lowers the stress hormone cortisol and releases endorphins. Take a moment each day to think of something that makes you smile.

- Practice "[3 Good Things](#)," a happiness-boosting and gratitude exercise, by writing down three things that went well during your day! ●

## Get the UIC SAFE app

The UIC SAFE app is a FREE personal security tool that provides UI Health employees, medical staff, faculty, and students, with added safety on the East and West campuses.

The app allows users to easily connect with friends and family to share their location in real-time as they walk and allows direct contact with police dispatchers and first responders in case of emergencies.

It also provides access to easy reporting forms, emergency guidelines, and a comprehensive list of support resources.

[Click here to learn more about the app's features and to download the app.](#)

[Click here to view the UIC SAFE virtual friend walk demo.](#)

### Reminders about on-campus safety:

By walking in groups, campus community members reduce their risk of being targeted by a criminal. There are two additional services offered on the West campus.

- You may request an escort by a UI Health Security Officer available 24 hours a day, seven days a week, by contacting 312.996.8888.
- You also may contact "Safe Walks" — a free walking escort service provided by trained members of the Student Patrol for university students and employees — so no one has to



travel alone at night. This service is available from 9 pm to 2:30 am Sunday-Wednesday and until 3 am Thursday-Saturday, by calling 217.333.1216.

### If you are in immediate danger call:

- **Off-campus call 9-1-1.**
- **On-campus call 5-5555 (312.355-5555).**
- **Activate a nearby panic alarm**
- **Sign-up for UIC Notification System**

UIC's Emergency Notification System (ENS) is commonly referred to as UIC ALERT. If there is a threat to the campus community, a UIC ALERT will be sent describing the nature of the situation and instructions on immediate protective actions that you can take. ●

**UI HEALTH APPRECIATION NIGHT**  
UIC FLAMES VS. IUPUI | SATURDAY, FEB. 22, 3:12 PM

**FREE!** UI Health | UIC

## COMING SOON

### KRONOS DIMENSIONS!

Launching March 8, 2020

Kronos is an integrated scheduling, timekeeping, and attendance system designed to make your life simpler, so you have more time for the important things in your day. Kronos will replace Clockwork and Clairvia scheduling - starting March 8 - to help ensure a successful transition as we prepare to sunset our disparate systems, including Cerner and Clockworks.

Be on the lookout for information and resources through flyers, intranet announcements, screen savers and more!

### NEW UROLOGY CLINIC ON THE WAY!

By January 2020, Urology will add a new outpatient clinic in the concourse level of the Hospital (Suite C-100). While C-100 will be Urology's main clinic, certain providers will continue to see patients at both Mile Square and Outpatient Care Center (OCC) 1E locations. Additional location and contact information for Urology can be found at [hospital.uillinois.edu](http://hospital.uillinois.edu). ●

## December 2019 Gift Days

All leave-benefit-eligible employees will be granted three paid gift days this year (Dec. 27, 30, 31) and a half gift day/half excused day from the President and Chancellor on Dec. 24. These days are an expression of appreciation for your commitment and dedication to the institution. We thank all of you for your dedication to patient care.

Due to staffing required to maintain essential operations of the Hospital & Clinics, many of you will be required to work on those designated days. New this year, employees of the Hospital & Clinics will receive the gift days (and half gift day/half excused day) as four additional floating holidays. The half gift day/half excused day and the three additional gift days can be used on Dec. 24 or at any time between Dec. 27, 2019 and June 30, 2020, with supervisor approval. You will no longer be required to work on the designated gift days in order to schedule an alternate day off. This approach will ensure that the Hospital & Clinics can maintain excellent patient care services during the holiday break and every day.

Our staff are the core of what keeps UI Health great and enables us to advance healthcare to improve the lives of our patients. We thank you for all you do for them.

For additional questions, please email our Payroll Department at [mcpayrll@uic.edu](mailto:mcpayrll@uic.edu).



## 2019 AWARD OF MERIT WINNERS

### Amalia B. Alvarez

Medical Assistant, Family Medicine

### Lucy Bischof

Clinical Nurse Consultant II,  
Clinical Practice and Professional Development

### Emma Cervantes

Building Service Worker, Environmental Services, Hospital

### Shonda E. King

Medical Social Consultant, Health Social Work

### An Mac

Clinical Nurse I, Adolescent Psychiatry

### Joanne McEldowney

Clinical Nurse Consultant II  
Clinical Practice and Professional Development

### Kelly McGill

Administrative Aide, Patient Care Services, Nursing Services

### Rebecca Mischak

Director of Physician Practice, University Health Services

### Andrew Mosio

Assistant Director of Technology/Information Services  
Information Services, Hospital

### Suzanne Padayao

Administrative Nurse III, Manager of Centralized Scheduling  
and Anesthesia Clinic, Perioperative Services

### Stephen B. Brown

Director of Emergency and Community Medical Services  
Department of Emergency Medicine, College of Medicine

### Tawanna L. Daniels

Business Manager I, Department of Psychiatry  
College of Medicine

### Abdul Khan

Director of Administrative Operations, Department of Biochemistry  
and Molecular Genetics, College of Medicine

### Sharon Feldman

Associate Director of Global Health Policy Research and Initiatives,  
Institute for Health Research and Policy  
School of Public Health

### Christopher M. Hollenbeck

Information Technology Manager, Dean's Office Administration  
School of Public Health

# Congratulations!