Hospital & Clinics | May 2021

#Ul Health | ••

Celebrating 2021 Hospital Week: May 9 - 15

To all our heroes at UI Health - thank you!

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While we again have a subdued celebration due to COVID-19, it's important that we recognize how far we have come over the past years — and acknowledge that brighter days are ahead!

Like last year, COVID-19 makes it difficult for us to properly celebrate our annual Hospital Week, held this year May 9-15. But as we reach the midpoint of 2021, it's important to applaud the enormous efforts of all providers and staff here at UI Health and put a spotlight on all our accomplishments over the past year.

We certainly are in a much better place than we were one year ago.

Last month, we celebrated administering 100,000 doses of the COVID-19 vaccine to our staff, patients, and community — and we are well on our way to our next 100,000.

Of special note are our efforts with the Protect Chicago Plus initiative to provide the vaccine in areas hardest hit by COVID, including Englewood, Back of the Yards, and Humboldt Park.

As the only public academic medical center in Chicago, it is our foremost responsibility to provide safe, high-quality, cost-effective care for every patient who comes to our hospital and clinics. And every day, we work to improve the health of patients and communities. Throughout the

COVID-19 pandemic, we have stepped up to live this mission even more fully.

For over a year,
we have battled
tremendous stress,
but we have
persevered. We
have been strong,
innovative, and steadfast
in our efforts – and because
of this, a safer and healthier

future is on the horizon. This is a time to recognize that our steadfast commitment to each other, our patients, and our community is part of what makes UI Health great.

As we look to brighter days, it is important recognize the exciting things happening at UI Health. We soon will be celebrating the top-out of the new Outpatient Surgery Center & Specialty Clinics building, where the final beam will be place atop the building — an important milestone signifying the midpoint of the project. Construction also is underway on our Welcome Atrium at the University of Illinois Hospital, a new space to welcome our patients and their families, comfort them, and ensure them that their healthcare experience will be first-class. Our expanding footprint — including our new Primary & Specialty Care clinic at University Village — is a clear message to our patients that we are here for them and ready to provide them with the best care.

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Celebrating Hospital Week (continued)

Every single person who walks through our doors is an integral part of this commitment to providing the best care and service to our patients and communities. Throughout the past year, we have experienced what it truly means to work together.

Hospital Week holds special significance this year as we also are celebrating Nurses' Week from May 9-15. We would like to extend our appreciation to this extraordinary group of care providers! For everything you have done over the past year, and for

your remarkable dedication you bring to work every day — thank you.

So, we want to thank you all, for everything. You have made a tremendous difference in Chicago and a tremendous difference at UI Health. Our journey has not been easy, but we are starting to see light at the end of the tunnel.

We will continue to get through this together.

To all our heroes at UI Health thank you!



SERVICE LINE UPDATES

May is Stroke Awareness Month!



UI Health's Comprehensive Stroke Center encourages all providers to remind their patients the importance of stroke education and the ability to recognize the signs of a stroke.

Please direct your patients to **Stroke.UIHealth.Care** for information and educational resources about stroke care.



Equity, Equality, Respect: The Principles Guiding Our Future

Each month we move past is a marker on our path to a safer and healthier future, and signifies a little more normalcy in our personal lives and our professional lives here at the Hospital & Clinics.

In April, we surpassed 100,000 vaccine doses administered to our staff, patients, and community - and we're well on our way to our next 100K. The pursuit of health equity is the core of our mission at UI Health, and we all should be especially proud of how we lived this mission throughout COVID-19, including our efforts to provide the vaccine in neighborhoods hardest hit by COVID, like Englewood, Back of the Yards, and Humboldt Park.

This collective achievement is a fitting foundation for our annual Hospital Week (May 9-15). Though we again are celebrating distanced and virtually, it is important we all take time to recognize the work we have done for our communities, patients, and each other over the past year. This year's Hospital Week theme, "Inspiring Hope Through Healing," is not just reflective of the work we've done during COVID but the work we do every day.

This message of healing remains important in the care we provide to our patients, the care we give ourselves, and the care we give each other. Our relationships with our colleagues,

including how we communicate with each other, impact everything we do, especially how we care for our patients.

In our lives, there is a growing trend toward communication that is meanspirited, disrespectful, and non-caring. And now, we are all too often seeing examples of inappropriate communications between our professional colleagues and co-workers within UI Health. I would ask all of us to consider that our caring for the many that depend on us starts with equal caring and respectful communication for each and every colleague we interact with here at UI Health. Caring communication with our colleagues will transcend and merge with caring communication with our patients and communities we serve.

Coinciding with Hospital Week this year is our annual Nurses' Week celebration,

recognizing our nurse colleagues for the amazing dedication, compassion, and commitment they show our patients each day. This month, our Nursing staff introduced new, standardized uniforms an initiative directly tied to patient experience. Uniforms elicit and communicate characteristics of professionalism, confidence, attentiveness, and care, and patients' trust directly correlates to these professional behaviors and attributes.

The new-uniform rollout is an important reminder that everything impacts how our patients perceive us — and the care they receive. Everything we do, from our appearance to how we interact with our colleagues, impacts the care and experience for our patients.

When we bring more respect to our interactions, we help create a more welcoming care environment. Thank you for doing your part.

OPERATIONS

COVID-19 Vaccine Updates & Milestones

Last month, UI Health marked an incredible milestone: We administered more than 100.000 doses of COVID-19 vaccines to our staff, our patients, and our community! Each day, that number continues to grow. Thank you to everyone who has made this possible - from those who have provided operational support to those who have received the vaccine.

Protect Yourself! Get the Vaccine!

Still need to get your vaccine? Call 312.996.6565 to schedule your appointment on campus (College of Pharmacy, Room B8) or at Credit Union 1 Arena.



University Health Service is also making the vaccine available at other locations throughout the hospital including Private Dining Room A and

visiting clinics and departments. More information about specific dates and times is coming soon! Ask your manager for further details or contact UHS at uhsclinic@uic.edu.

Walk-ins Welcome!

The UI Health Vaccine Site at Credit Union 1 Arena is accepting walk-ins.

Appointments can still be made by calling 833.53.MYVAX or online at Vaccine.UIHealth.Care. All Chicagoans age 16 and older can receive the vaccine at Credit Union 1 Arena.

We understand you may have questions about the vaccine or are wondering about something you heard from a friend or read online. Get the facts about the COVID-19 vaccine! More information is available on the intranet.

Visit Vaccine.UIHealth.Care for more information about the COVID-19 vaccine.



OPERATIONS

New Nursing Staff Uniforms Launched May 3!

We hope you share in our excitement for the uniform rollout and feel the pride and professionalism they are meant to reflect!

Visit the intranet to view FAQs that will answer many common questions about uniform guidelines and rules.





RECOGNITION

Awards Season is Here!

Nominations are now being accepted for the 2021 Physician, Resident/Fellow, and newly formed Advanced Practice Provider of the Year award!

To nominate a practitioner, please submit a nomination form along with a minimum of two letters of support. Click here for the form.

Nominations are being accepted through June 18. A celebration of all nominees and the announcement of the recipients will be made in August.

For questions, please reach out to Cathy Lovely Temple, assistant director of Organizational Development, at lovelycm@uic.edu. ■

Save the Date! A.P.P.L.L.E Lunch & Learn Education Series

Topic: Management of Diabetes - Inpatient & Outpatient June 2, 12 - 1pm

Visit the A.P.P.L.L.E. intranet tile to access the Zoom link!

Advanced **Practice Providers** Lunch & Learn Education

RECOGNITION

Heroism Award: Honoring the Brave and Heroic

Security officers Leonard Brinson, Steve Reed, and **Anthony Hathaway** received the UIC Award for Heroism in April for their actions in responding to a security threat in the hospital.

Last October, UIC Police were advised of a possible patient with a firearm in the Emergency Department. Officers

Brinson and Reed, aware of the call. responded as UIC Police Department officers approached the subject. When the subject fled, Brinson and Reed immediately gave chase. Officer Anthony Hathaway, on a stand-by, witnessed the subject fleeing. Putting his own safety at risk, Hathaway stepped into the subject's path while still maintaining his post. This allowed Officers Brinson and Reed to catch up with the subject and subdue him. UIC Police took the subject into custody; after the subject was arrested, an illegally modified firearm was discovered in his possession.



Without hesitation, these unarmed officers walked into a potentially dangerous situation, putting the safety of our community before their own.

Last month, UIC Police Chief Kevin Booker presented Brinson, Hathaway, and Reed the UIC Award for Heroism for their actions.

On behalf of all of us at UI Health, thank you to Officers Brinson, Hathaway, and Reed for your service and action in keeping our patients, staff, and community safe.

Thank You for Completing the Engagement Survey!



We appreciate your time, input, and perspective. Your responses help us determine what we are doing well and where we may be able to improve. We acknowledge the past year has been one of many challenges. Your voice, perspective, and input will help us to recover, heal, and improve together.

Our employee response rate was 72% and 55% for practitioners.

There will be a virtual town hall on Thursday, July 1, at 1 pm, where all employees and practitioners are invited to attend and review the survey findings. Leaders also are expected to schedule debrief meetings with their teams to review unit specific findings and will be asked to create action plans for improvement. Unit specific action plans will be due in early August.

For additional information or questions, please email EngageUIH@uic.edu.

COVID-19 VACCINE MYTH YS FACT

The COVID vaccines are safe and effective. Get the facts!

VACCINE MYTH

One vaccine is better than another vaccine.

VACCINE FACT

All of the approved COVID-19 vaccines are effective, and all of them prevent hospitalization due to COVID-19.

The vaccines were rushed.

All vaccines are held to strict standards and have been found to be safe and effective.

Several of the vaccines were studied here at UIC.

The vaccine isn't effective against new variants.

Early data indicates the current vaccines are all extremely effective at preventing hospitalization in patients infected with the new variants.

You don't need a vaccine if you've already had COVID-19.

You should still get vaccinated even if you had COVID. Immunity from prior infection can fade over time and may not protect against newer variants.

The COVID-19 vaccine can cause infertility in women.

There is no evidence that the vaccines affect fertility, and some participants became pregnant during vaccine trials.