

ROUNDUP

UI Health | UIC

Hospital & Clinics | September 2021

VACCINES
SAVE
LIVES

YOUR GUIDE TO VACCINE COMPLIANCE

INSIDE

Details on where to get the Pfizer and Johnson & Johnson vaccines.



COVID-19 VACCINE

**COMPLIANCE
DEADLINE:
OCT. 1**

FLU SHOT APPOINTMENTS

**AVAILABLE
SEPT. 27 –
OCT. 29**



INSIDE

Learn how to schedule your appointment.

Your Guide: COVID-19 & Flu Compliance

Vaccine-compliance deadlines are approaching. Here's what to know.

COMPLIANCE DEADLINE OCT. 1, 4 PM

COVID-19 VACCINE FAST FACTS

▶ **Is the COVID-19 vaccine mandatory?**

Yes. Staff must receive their first vaccine shot, submit proof of vaccination, or have an exemption on file with UHS by 4 pm on Friday, Oct. 1.

▶ **Where can I get the vaccine?**

Johnson & Johnson Vaccine Location
University Health Services

835 S. Wolcott Ave., Room E-144
Hours: Monday-Friday,
by appointment only: 312.996.7420

Pfizer Vaccine Locations

Eye & Ear Infirmary

1855 W. Taylor St.
Hours: Monday-Friday, 8:30 am to 5 pm

University Village Vaccine Center

724 W. Maxwell St.
Hours: Tuesday-Wednesday, 1 to 4 pm
Thursday, 8 am to 4 pm

▶ **How do I schedule an appointment?**

To schedule an appointment for one of these locations, please log into your MyChart account. If you do not have a MyChart account, visit MyChart. UIHealth. Care for information on how to sign up. Staff can also call 833.53.MYVAX to schedule an appointment.

▶ **For more information,** please visit the "COVID Vaccine Compliance Documents and Instructions" intranet.

COMPLIANCE DEADLINE NOV. 30, 4 PM

FLU VACCINE FAST FACTS

▶ **Is the flu vaccine mandatory?**

Yes. The flu shot is mandatory for all UI Health staff and volunteers, unless you submitted a request for an exemption and have received approval.

Hospital ID and I-Card are required. Email notification of compliance will be sent to your UIC email when you are compliant with the vaccination policy.

▶ **Where and when can I receive the flu vaccine?**

Appointments will be available for staff Monday - Friday, Sept. 27 - Oct. 29.

▶ **How do I schedule an appointment?**

You will be able to make an appointment in the coming days. Additional communications and instructions on how to schedule your appointment will be shared at that time. If you have already made an appointment through [Immuware](#), you will keep that appointment and no further action is needed.

▶ **What must I do before my appointment?**

Online flu vaccination consent is required prior to vaccination. Fill out your consent form in [Immuware](#).

▶ **Check the intranet and your UIC email for more information in the coming weeks! ■**



MIKE'S CORNER

How Pride in Our Work Environments Translates to a Better Experience

Initial impressions matter.

This is an important aspect of the construction projects we have going on at our campus. The new Hospital Welcome Atrium will be a modern, welcoming environment for all patients and visitors that enhances the interior ambience of the University of Illinois Hospital and helps elevate our UI Health brand and image.

Along with the Outpatient Surgery Center & Specialty Clinics building, these investments in our physical spaces are investments in our patients.

But all of our environments today need to be just as welcoming and hospitable as these new buildings.

Recently, I received an email from Judy Henry, a nurse in the Medical Intensive Care Unit, describing her feelings regarding the appearance of our main entrance to the Hospital. “Any morning that I walk along Taylor Street, the path is littered with debris from discarded PPE (gloves, masks); landscaped areas are dumping grounds of trash from plastic bottles, food containers, cigarette packs, and beer cans; and trees on the sidewalk are ashtrays for cigarette butts. It isn’t any better 12 hours later when I leave in the evening. The construction areas around the ambulatory center and atrium are better kept than the front door.”

I share the concerns described by Judy that this is troubling in that “it seems we have no pride of place and that as an organization we find littering acceptable.”

The commitment and dedication we put into our professions do not begin when we greet our first patient of the day or answer the first call to our clinics. They start when we set foot on campus.

The aesthetics and cleanliness of our environments — from landscapes and sidewalks to signage and meeting rooms — take collective action from us all. When the physical appearance of our work environment is negative, it can be alarming for staff and concerning for visitors. The negative impact is gradual, but it is inevitable. Our environments represent how we perceive ourselves and, ultimately, how patients and visitors perceive us.

We need to lead by example and take ownership of the environments in which we provide care. This care starts with the presentation of a safe, clean, and welcoming physical environment.

There are moments every day where we all can change behaviors to improve our environments: Being sure we properly throw away our trash. Speaking up when you see something that needs fixing — be it an out-of-date sign, a cleanup need, or something more specific to your work unit. Every action makes an impact and can help instill a bit more institutional pride.

And when we feel better about where we work, we feel better about the work we do — which expresses itself in better care experiences for our patients.

Soon we will be sharing our FY22 Strategic Goals & Initiatives, which includes the addition of Integrity (I) to our CARE Values. Every day presents opportunities to change a behavior and, in turn, improve our environment at UI Health. And with integrity informing our actions at work, I’m confident we will have more reasons to take pride in our workplace.

Finally, my thanks to Judy Henry for expressing her concerns so well, not forgetting the continued thanks to her and all involved with the extraordinary efforts taken place the last 18 months dealing with COVID. ■

RECOGNITION

7 UI Health Leaders Receive Presidential Medallion



From left to right: Mary Kate Titus, administrative fellow; Paul Gorski, Senior Director of Clinical Services; Dr. Janet Lin, physician and professor of Emergency Medicine; Kim Bertini, Director of Nursing Excellence; Dr. Susan Bleasdale, Chief Quality Officer.

Not Pictured: Drs. Richard Novak and Jerry Krishnan.

Last month, University of Illinois President Tim Killeen honored seven UI Health leaders with the Presidential Medallion – an award given to recognize individuals who support and bring distinction to the University of Illinois System – as part of the system’s COVID-19 response. The Presidential Medallion is the highest honor that the system president can bestow.

Killeen honored leaders of clinical trials for COVID-19 vaccines at the University of Illinois Chicago, which were the first trials conducted in Chicago, and UI Health’s mass-vaccination effort that has inoculated University of Illinois Hospital & Clinics staff and patients, students, faculty and, so far, tens of thousands of members of the public.

UI Health’s Recipients for the Award:

Kimberly Bertini, director of Nursing Excellence

Dr. Susan Bleasdale, Chief Quality Officer

Paul Gorski, senior director of Clinical Services

Dr. Jerry Krishnan, Associate Vice Chancellor for Population Health Sciences

Dr. Janet Lin, physician and professor of Emergency Medicine

Dr. Richard Novak, chief of the Division of Infectious Diseases

Mary Kate Titus, administrative fellow

Congratulations to our recipients and thank you for all you do for UI Health! ■

/// SERVICE LINE UPDATES

LGBTQ+ Inclusive Healthcare

UI Health provides exceptional care to lesbian, gay, bisexual, transgender, queer/questioning (LGBTQ+) patients and families through our commitment to treating all patients with dignity, respect, and compassion. We take great pride in and accept the responsibility that comes with that commitment.

When patients visit LGBTQ.UIHealth.Care, they'll find listings of all of our inclusive care specialists, services, and dedicated patient navigation. If you have patients seeking information about LGBTQ+ inclusive healthcare services, please refer them to LGBTQ.UIHealth.Care.

As healthcare equality leaders, we are committed to removing barriers to care for LGBTQ+ patients and providing the accessible, affirming healthcare services they need and deserve. The LGBTQ+ Inclusive Care page helps to further our mission to provide respectful, compassionate, personalized care for every patient. ■



/// SERVICE LINE UPDATES

Concussion Management Program

The UI Health Concussion Management Program is a unique multidisciplinary program that brings together an experienced team of clinicians from Physical Therapy, Neurology, Neurosurgery, Neuropsychology, Neuropsychiatry, Radiology, Occupational Therapy, and Ophthalmology collaborating to treat the variety of symptoms that can emerge after traumatic brain injury.



This new integrated program of concussion management experts provides personalized care to meet the unique needs of every patient – from general concussion management to severe complex cases.

Learn more about the program at CMP.UIHealth.Care. ■

OPERATIONS

Patient Discharge Lounge: Now Open!

The new Patient Discharge Lounge opened Sept. 7. Located on the first floor of the hospital lobby, the Discharge Lounge is a new area where discharged patients may wait for

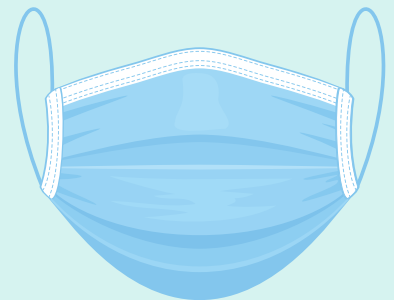
transportation. Only patients who have been fully discharged and meet specific criteria may utilize this space. These patients are referred to the discharge lounge by their nurse. Eligible patients will wait in the discharge lounge — where recliners, cell phone charging stations and snacks are available — for their transportation to arrive (Pronto, taxi, family/friend, etc.).

This new waiting area is designed to help improve our patients' experience as they leave the hospital and assist units as they prepare for new patients. It is part of our consistent efforts to improve patient throughput and ensure a positive experience at every stage of a patient's time at UI Health. To learn more about the Discharge Lounge, visit the intranet. ■



COVID: Don't Let Your Guard Down

- The new Delta variant spreads more easily and still can affect those who are vaccinated.
- Regardless of vaccination, you must continue to wear your mask.
- All meeting meals are Grab-and-Go.
- Patients and staff that are immunocompromised are being offered the vaccine booster. Stay tuned for more details. ■



QUALITY & SAFETY

2021 Quality & Safety Fair: Call for Submissions

Submission Deadline: Friday, Oct. 22.

Showcase your initiatives at the Quality & Safety Fair on Wednesday, Nov. 10!

Share improvement projects, research, and innovative ideas for patient care with your colleagues. For more details, visit QualityFair.UIHealth.Care or email Zohair Hameed at zhamee2@uic.edu and Priyanka Nasa at pnasa2@uic.edu. ■



11TH ANNUAL QUALITY & SAFETY FAIR

CALL FOR POSTERS

Showcase your initiatives at the Quality & Safety Fair

WEDNESDAY
NOVEMBER

10

7 AM to 4 PM

Has your team, department, or unit made substantial gains in patient care? Have you designed an innovative technique to improve clinical performance or participated in a research project?

SUGGESTED POSTER CONTEST TOPICS:

- COVID-19-related Work
- Research-related Work
- Patient Experience
- Employee & Patient Safety
- Medication Safety
- Infection Control
- Clinical Practice Improvement
- Process Improvement

Winners will receive cash prizes which can be used to book a conference, buy educational material, or for other department use.



The Taylor Street Café Is Getting a New Look!

During our renovation, in addition to our regularly scheduled meal services, we will remain open 24/7 for Grab & Go Food and Beverage needs, as well as our new Late Night Entrée Service, from 11 pm to 2 am. The new coffee space, “Java City Coffee,” is scheduled to open in mid-November.