

# ROUNDUP

UI Health | UIC

Hospital & Clinics | November 2021

## Pride In Our Progress

- Pediatric Partnership for Care
- New Clinic in Gage Park
- OSC & Welcome Atrium



### SERVICE SPOTLIGHT

IS manager Cheryl Murphy reflects  
on 45 years at UI Health

See the list of 2021 Service Year Honorees *Page 4*

## Gratitude for Growth: The Progress We're Celebrating This Month

Twenty twenty-one has been a year of moving forward for our organization. From the COVID vaccine to construction projects, now to COVID boosters and new, strategic partnerships, we truly are experiencing transformational growth at UI Health.

As we approach the Thanksgiving holiday, here are some happenings at the Hospital & Clinics for which we should be proud — and grateful.

### Capital Projects: Outpatient Surgery Center, Hospital Welcome Atrium

It's hard to think 2022 is just a few weeks away, but when you consider the progress on the Outpatient Surgery Center & Specialty Clinics (opening Fall '22) and new Hospital Welcome Atrium (opening Summer '22), it's easier to understand. As we see every day, the construction crews are making incredible progress on these projects, both of which are on track to meet their anticipated opening goals.

**These investments in our physical spaces and facilities are investments in our patients.** From welcoming environments to comfortable, compassionate clinic areas, our goal is to provide exceptional care and experience for everyone.

**These projects also are investments in our community.** At the OSC groundbreaking in August 2020, we were proud to announce a commitment to spend approximately 30% of construction costs via the state's Business Enterprise Program (BEP), which fosters inclusive, equitable, and competitive business environments to support

underrepresented businesses owned by minorities, women, and persons with disabilities. Additionally, we established minimal goals to spend 30% of operations costs and 20% of professional services costs via the BEP. These BEP goals are the minimal goals we expected to achieve — and we anticipate significantly exceeding them. Committing to procurement with the BEP is in step with our mission at UI Health and allows us to further invest in and impact the nearby communities we serve every day in our clinics.

### UI Health/Cook County Health Pediatric Partnership For Care

Last month, we announced an exciting new collaboration with our neighbors at Cook County Health. **Under the agreement — called the Pediatric Partnership for Care — our institutions' specialty pediatric providers will be credentialed to provide care at both health systems' locations to best meet the needs of our patients.** There are approximately 165 providers between



Dr. Mope Akintorin, chair of pediatrics at Cook County Health, and Dr. Benjamin Van Voorhees, head of Pediatrics at UI Health.

## Gratitude for Growth: The Progress We're Celebrating This Month (cont'd)

our institutions who will see patients at both CCH and UI Health, including specialists in gastroenterology, rheumatology, endocrinology, genetics, nephrology, pulmonary, critical care, developmental care, infectious disease, and adolescent medicine. In addition to developing a new model of care for patients benefiting from public healthcare providers and joint quality improvement, educational, and research programs, the Partnership for Pediatric Care will enable efficient sharing of expertise, best practices, and resources in key pediatric specialty and subspecialty areas, leveraging each institution's unique strengths.

**The Partnership for Pediatric Care will provide nearly 13,000 new specialty visits and 1,000 clinic visits, across the services currently offered.** The collaboration between our institutions will reduce Emergency Department visits and help shift care into the outpatient setting as a result of better controlled chronic health conditions, resulting in improved patient outcomes.

**We believe that the new partnership will reduce healthcare costs, advance innovations in population health, and — most importantly — improve health and developmental outcomes for children in Cook County and Chicago.**

## New Clinic: UI Health at 55th & Pulaski

**UI Health recently completed the purchase of a new clinic location at 55th & Pulaski.**



**It will serve as the base for “Transforming the Gage Park/West Elsdon Community Through Partnership” TARGET Health Collaborative,** which brings together several partners to provide specialty care and advanced diagnostic, mental health and women’s wellness services to the Southwest Side neighborhoods.

ILLINOIS DEPARTMENT OF  
HEALTHCARE & FAMILY SERVICES

**Healthcare Transformation  
Collaboratives Award**

**\$15 million**

The collaborative, led by UI Health and which also includes Mile Square Health Center and two other federally qualified health centers — Alivio Medical Center and Friend Family Health Center — will use a \$15 million Healthcare Transformation Collaboratives award to renovate and expand the facility, which previously was operated by Mercy Medical Center. **The new clinic will restore previously offered services at the site as well as introduce new clinical services to the community.**

**UI Health doctors will lead in providing high-quality specialty care at the new clinic.** Alivio, a bilingual and bicultural center, will support obstetrics and gynecology care. Friend Family will provide behavioral health, mental health, and urgent care services. Mile Square will provide dental care. The collaborative also includes the UIC College of Applied Health Sciences, which will provide physical therapy, occupational therapy, and nutrition services, and the UIC Office of Community Engagement and Neighborhood Health Partnerships, which supports community engagement and oversees an integrated care coordination model to help address social determinants of health. ■

## Congratulations to Our Service Years Honorees!

### 45 YEARS Cheryl Murphy

We were delighted to catch up with Cheryl Murphy and ask her to reflect on her 45 year career at UI Health.

**ROUNDUP:** Looking back over 45 years, what have been the most satisfying aspects of your work?

**CM:** *The most satisfying aspects have been • Developing great professional relationships across the Hospital and University • Great opportunities that afforded me professional growth and development • My coworkers and team members are exceptional • A great work/life balance... I have been able to maintain a happy marriage of 45 years that included raising two wonderful children.*

**ROUNDUP:** What does this organization mean to you?

**CM:** *What means the most to me are the long-terms friendships I have developed over the years. I have so enjoyed working in the field of Information Services. I have never been bored in my job because there is always a new issue or implementation. In my role as a manager, I have had the privilege to guide, mentor, and create professional opportunities for those who report to me.*

**ROUNDUP:** How has UI Health changed/improved over the years?

**CM:** *I have seen significant change and improvement in the areas of employee engagement, empowerment, and recognition. There is a greater understanding that employees who feel seen, heard, and appreciated are more motivated and productive.*



### 40 YEARS

Helen Fields

### 35 YEARS

Marilyn Atkins  
Mary Murdock-Cory  
Elaine Thomas

### 30 YEARS

Gustavo Aldaba  
Belarmino Maribel  
Butler Roxanne  
Cortes-Caston Noelene  
Crawford Pamela  
Daniel Anitha  
Patti Duran  
Susan Hamilton

Arzette James-Wallace  
Susan Klecki  
Helena Malone  
Maria Nehmer  
Lillian Oliver  
Areeratana Rodchuer  
Beatriz Rosas  
Mary Slattery  
Stephanie Washington

### 25 YEARS

Sonya Amezcua  
Owen Barmada  
Edwin Cabalfin  
Carol Carmody  
Ena Casas  
Sherri Cunningham

Patricia Daniel  
Anna Dudkowska  
Cassandra Gay  
Leah Hawkins  
Joel Karman  
Alicia Martinez  
Patricia McDaniel  
Rebecca Mischak  
Carlos Ortega  
Angela Raggs  
Nilda Ramos  
Debra Riseman  
Tracy Singleton  
O'Shawn White  
Kimberly Zambrano-Smith



## MIKE'S CORNER

### Quality: Changing Our Performance

UI Health has faced many challenges over the course of the past 20 months. Some of these challenges were planned changes, such as our Epic infrastructure implementation. Others are related to extraordinary events, primarily the COVID-19 pandemic and its ensuing issues that continue today. Understanding this, it is now time for UI Health to address the next challenge that is fundamental for the patients we serve and critical for our strategic potentials to be achieved.

UI Health is experiencing a sustained period of uncomfortable performance in care, safety, and service. It is time for us all to acknowledge this. It is time for all to own it personally. And it is time for us all to collectively work together to improve our performance to the exceptional levels I know we all aspire to achieve.

It is easy to find excuses for this situation, and it is even easier to point to what *others should be doing* to change this situation. But until every one of us recognizes that we all own this, collectively *and* individually, no real change can occur.

Collective commitment to excellence in care, safety, and service must be at the core of all our actions. Only quality — in everything we do — can improve our scores and, in turn, reputation.

It is my belief that we all strive to provide the best possible care, safety, and service for our patients and communities. Thus, it is all of our responsibilities to do our parts to improve our quality — in care, safety, and service — to the best and highest levels.

We all need to acknowledge and understand that quality is the single most important part of what we do — as a health system, as departments, as practitioners, as nurses, as a staff member at UI Health. Everything we do must be rooted in the imperative to provide the highest quality in care, safety, and service.

*We are* the care we provide. Care is not our facilities, or our computer systems, or our organizational structures. Those are just the vehicles that allow us individually to provide the quality healthcare experiences I know we all want to deliver.

We can and will do better. Please join me in acting on this vital commitment.

A final reminder, please be attentive to the recent reminders related to COVID-19 safety practices. All of us are tired of the inconveniences and nuisances these practices impose on us, both personally and as an organization, however, recent trends make it clear we need to remain vigilant. Please be safe. ■

## ORGANIZATIONAL PRIORITIES

### COVID-19 Vaccine Now Available for Children Age 5+



Parents can schedule a vaccine appointment one of the following ways:

1. Online: [Vaccine.UIHealth.Care](https://vaccine.uihealth.care)
2. MyChart: Via proxy access
3. Phone: 833.53.MYVAX (69829)

We have extended vaccination hours at the Eye & Ear Infirmary Children do not need to be an existing UI Health patient to get the vaccine at UI Health.

For a full list of UI Health vaccine locations, visit [Vaccine.UIHealth.Care](https://vaccine.uihealth.care). ■

### Reminder: Get Your Flu Shot by Nov. 30!

The flu shot is mandatory for all UI Health Hospital & Clinics staff and volunteers unless you submitted a request for an exemption and have received approval.

**All staff must receive their flu shot by 4 pm on Tuesday, Nov. 30.**

You can receive your vaccine at the following locations. **No appointment needed!**

#### University Health Service

835 S. Wolcott, Room E-144  
Hours: Monday-Friday (closed on Nov. 25 - 26)  
7 am - 3:30 pm

#### Private Dining Room A

Dates and times vary. Please visit the flu intranet tile to view the schedule.

#### Emergency Department, Clinical Decision Unit, and 8W

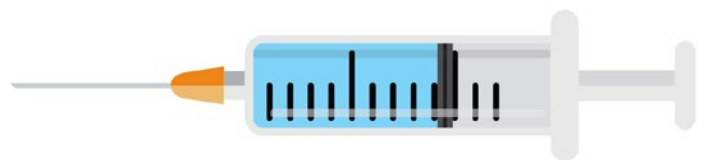
Flu shots are available after 3 pm weekdays and on the weekends as time permits.

**Documentation of flu shots given by an outside provider\* can be submitted to University Health Service in the following ways:**

- Upload into Immuware (preferred)
- Email to [flushot@uic.edu](mailto:flushot@uic.edu)
- Drop off at UHS: 835 S. Wolcott, Rm E-144

\*UI Health Primary Care Providers are considered an outside provider for this program because UHS does not have access to your MyChart account.

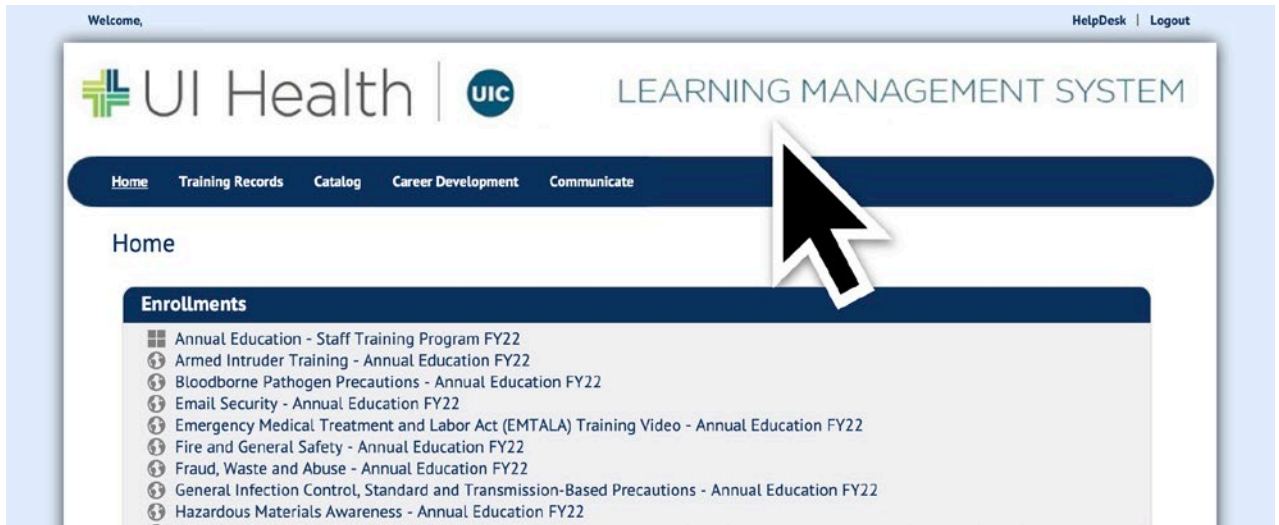
**Questions? Email [flushot@uic.edu](mailto:flushot@uic.edu) or call 312.996.7420 and click option "2." ■**



## OPERATIONS

### Don't Forget to Complete Your Mandatory LMS Training!

LMS training window: Nov. 8 – Jan. 31.



To access your LMS training, click on the “Learning Management System” tab found under “Quicklinks” on the intranet or visit the LMS Training intranet tile. ■

## SURVEY READINESS: JOINT COMMISSION

### Finding Approved & ‘Do Not Use’ Abbreviations

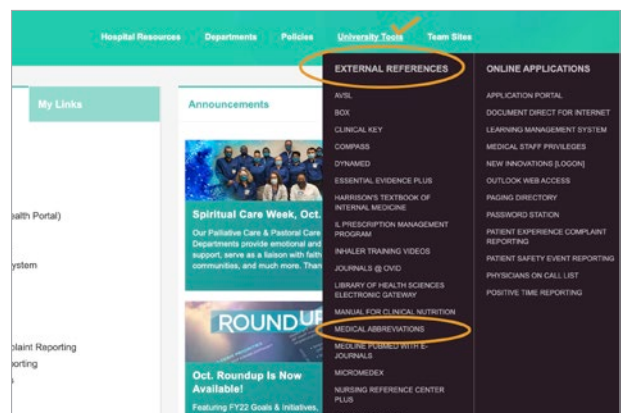
#### What to Know:

“Do not use” abbreviations are not allowed due to safety risks. Want to know which abbreviations are or are not approved for use in the medical record?

#### What to Do:

1. Go to the **University Tools** tab on the hospital’s home intranet
2. Go to column labeled **External References** & click on **Medical Abbreviations**
3. Type in a word

When on the [Medabbrev.com](https://www.medabbrev.com) site, click on “Expand” to learn how to use the site.



#### If you have questions, please contact:

- Subject Matter Expert: **Margaret Pajak**, Senior HIM Director ([pajak@uic.edu](mailto:pajak@uic.edu)) or at **ext. 6-2271**
- **Natalie Chadwell**, Director Accreditation & Clinical Compliance **ext. 6-3363**. ■

## QUALITY AND SAFETY

### Antibiotics Awareness Week

Nov. 18 – 24



UI Health recognizes the importance of the appropriate use of antibiotics for our patients to improve their outcomes and avoid adverse effects. Our collective actions can help preserve the use and effectiveness of these medications.

**Hand Hygiene** Help prevent the spread of antibiotic resistant organisms through hand hygiene and appropriate use of personal protective equipment.

**Appropriate timing** Start broad spectrum antibiotics right away if you

suspect sepsis. **Administer the piperacillin/tazobactam or cefepime to the patient before the vancomycin to improve survival!**

For more information on UI Health's work towards antimicrobial use and UI Health treatment guideline, visit the [Antimicrobial Stewardship](#) page.

Click here for more information, resources, and training documents.

Questions? Contact Judy Henry at [jmhenry@UIC.EDU](mailto:jmhenry@UIC.EDU). ■


## Quality & Safety Fair Winners – in Three Categories!

### Category: System-wide Quality and Process Improvement

 First Place Winner: *Utilization of a Trigger Tool for Identification of Contributing Factors to Hypoglycemic Events in the Hospital Setting*


**Aileen Pham**, PharmD Candidate 2023; **Jessica Wagner**, PharmD Candidate 2024; **Connie Larson**, PharmD, CPPS; **Kay Yamamoto**, PharmD; **Adam Bursua**, PharmD, BCPS, CPPS

### Category: Unit and Clinic-based Quality and Process Improvement

 First Place Winner: *Enhancing Primary Care Clinic Staff's Skills to Promote a Shared Medication Adherence Practice*

**Elizabeth Ebeywa**, MA, BS, RN; **Valerie Gruss**, PhD, APRN, CNP-BC, FAAC; and **Michael Koronkowski**, PharmD, BCGP

### Category: COVID-19 Quality and Process Improvement

 First Place Winner: *Implementation and Outcomes of a Severe Acute Respiratory Coronavirus 2 (SARS-CoV-2) Monoclonal Antibody Treatment Program at UI Health Serving a High-Risk Patient Population and Employees*

**Janey Kottler**, DNP, FNP-BC; **Scott Borgetti**, MD; **Alan E. Gross**, PharmD; **Diane Oikle**, MSN, RN; **Jamie Paek**, PharmD; and **Jon Radosta**, MD

 First Place Winner: *Effective Communication During a Pandemic*

**Alexia Johnson**, DNP, APRN, CCNS, CCRN-K, NE-BC; **David Barishman**, MHA, BSN, RN; **Joseph Ceisel**, MSN, RN; and **Ari Rubenfeld**, MD

Thank you to all participants and judges! ■



## COMMUNITY COMMITMENT

### Miracle on Taylor Street: Share in the Holiday Spirit!

Nov. 15 – Dec. 3

Our traditional Miracle on Taylor Street Holiday Gift Drive has again been modified to keep everyone safe.



In lieu of holiday gifts, organizations are asking for help with basic needs. Monetary donations will help the organizations bring the holiday spirit to those in need and the forgotten during the holidays.

Any amount can make a difference in the lives of the homeless; women and children in shelters; and the less fortunate served by our Miracle on Taylor Street partner organizations. Any donation is greatly appreciated.

For more information, or to donate, please visit [MOTS.UIHealth.Care](https://MOTS.UIHealth.Care). ■

## ENGAGEMENT & RECOGNITION

### Thanks to everyone who participated in the Pediatrics Halloween Parade!



## ENGAGEMENT & RECOGNITION

### 5 East MED-SURG Services Earns 2021 PRISM Award



Congratulations to our 5 East Med-Surg staff for receiving their third PRISM Award! The team

celebrated this achievement with a luncheon held earlier this month.

The award – which stands for Premier Recognition in the Specialty of Med-Surg – is a prestigious honor recognizing the collective achievements and contributions of the nursing staff of this unit. Presented by the Academy of Medical-Surgical Nurses and Medical-Surgical Nursing Certification Board Boards of Directors, it exemplifies the qualities that define excellence in medical-surgical nursing and is a public symbol of the unit’s journey to optimal outcomes and exceptional patient care.

The PRISM Award reviews standards related to leadership; recruitment and retention; use of evidence-based practice; excellent patient outcomes; a healthy practice environment; and examples of lifelong learning.



The University of Illinois Hospital was the only hospital in Illinois to achieve this status. UI Health is now a three-time recipient, having previously received the award in 2018 and 2014. ■

## Congratulations to our 2021 Award of Merit Winners!

### **Sophia Barish**

*Internal Marketing Specialist,  
Publicity Promotion Associate  
UI Health Marketing & Strategic  
Communications*

### **David Barishman**

*Director, Patient Care Services  
7E Clinical Decision Unit*

### **Shirley Belocura**

*Director, Patient Care Services  
Neonatal ICU*

### **Nancy Galvez**

*Medical Social Consultant  
Patient Care Services*

### **Cruz Hernandez**

*Customer Service Specialist  
Radiology*

### **Martha Kanthak**

*Staff Nurse II,  
Occupational Health Nurse  
University Health Service*

### **Shannon O’Neil**

*Specialist in Speech Pathology  
Department of Speech Pathology*

### **Sonia Ramos**

*Customer Service Specialist  
Patient Care Services*

### **Kay Rudnitsky**

*Assistant Director, Inpatient Therapy  
Services  
Rehab Services*

### **Dana Thornquist**

*Child Life Specialist  
Pediatrics Nursing*



## ENGAGEMENT & RECOGNITION

### Chicago Magazine Features 30 UI Health ‘Top Surgeons’

Ninety-four UI Health physicians and surgeons, across 40 specialties, are named among the region’s top doctors by Castle Connolly, the consumer healthcare guide. Providers were nominated by peers in a nationwide survey, then chosen by a physician-led research group. Additionally, 30 of the recognized surgeons were featured in *Chicago Magazine’s* October 2021 “Top Surgeons” list. The recognized UI Health surgeons are:



Illustration by Patrick George/Chicago Magazine

#### Surgery

Enrico Benedetti  
Alejandra Perez-Tamayo  
Michael Warso

#### Colon and Rectal Surgery

Anders F. Mellgren

#### Neurologic Surgery

Sepideh Amin-Hanjani  
Fady T. Charbel  
Herbert H. Engelhard III  
Sergey Neckrysh

#### Ophthalmology

Vinay Aakalu  
Ahmad A. Aref  
M. Soledad Cortina  
Jose J. De la Cruz  
Ali Djalilian  
Sandeep Jain  
Jennifer Lim  
William F. Mieler  
Mark I. Rosenblatt  
Pete Setabutr  
Benjamin H. Ticho  
Elmer Y. Tu  
Thasarat S. Vajaranant

#### Orthopaedic Surgery

Maria Z. Siemionow

#### Otolaryngology and Facial Plastic Surgery

Miriam Redleaf  
Ari B. Rubenfeld  
H. Steven Sims

#### Plastic Surgery

David Erik Morris  
Pravin Kumar Patel

#### Urology

Michael R. Abern  
Craig Niederberger

#### Vascular Surgery

Martin Borhani ■

## Fall Fun Pumpkin Contest Winners

Thank you to everyone who participated in our Fall Fun Pumpkin event and the volunteers who helped make the event a success.

### Top Three Displays

**First Place:** Central Sterile Processing  
*The Operation Game*

**Second Place:** University Health Services  
*The Witches*

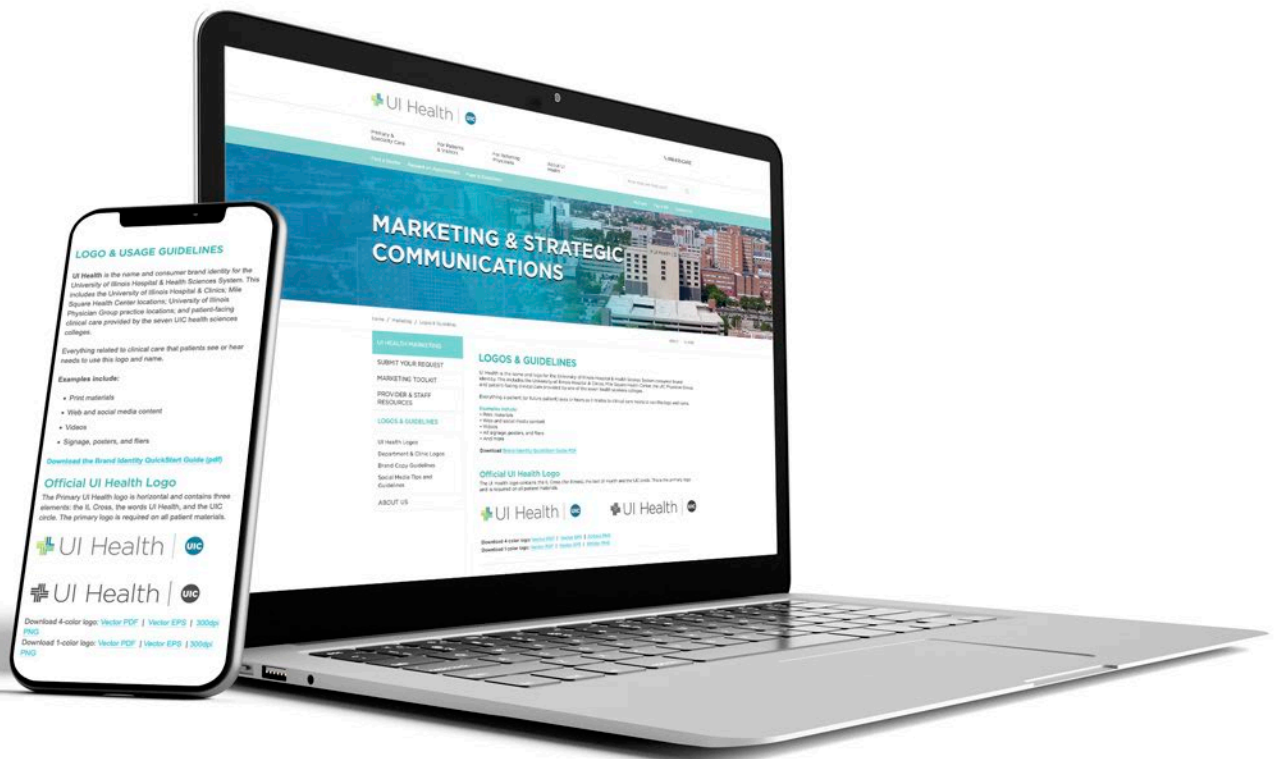
**Third Place:** 6E Neuro  
*The Pumpkin Heads*

[Click here](#) to view photos of all the displays! ■



*The Operation Game*, created by Central Sterile Processing

# ARE YOU EMBROIDERING GIVEAWAY ITEMS FOR YOUR TEAM?



Before you order or print, make sure you have the  
Official UI Health Logos, Colors, and Fonts!

View the UI Health Brand Guidelines and download assets at  
[Brand.UIHealth.Care](https://brand.uihealth.care)