

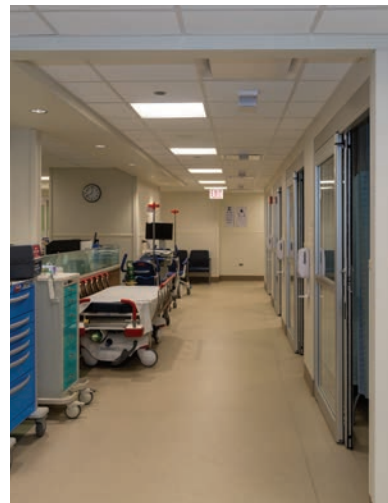
UI Health Hospital & Clinics

ROUNDUP

FEBRUARY 2018



**NOW
OPEN:**
Newly renovated
Emergency Department



New nurses' station, operational dashboard among the ED updates

The University of Illinois Hospital unveiled its newly renovated emergency department Jan. 29.

The \$3.5 million renovation, begun in early 2017, will help care providers see patients sooner and give patients an overall better experience.

Under the new renovation, patients will enter through a newly redesigned entrance and waiting room where they will be greeted by a nurse trained to recognize symptoms of serious conditions that require immediate attention, including stroke and heart attack. If tests are needed as part of a patient's evaluation, they will be started right away.

Incoming patients will have the option to receive text messages from staff regarding lab test results, information about the doctors and nurses providing care, and next steps during their visit.

A new centrally located nurses' station makes it easier for nurses to discuss next steps in patient care with their colleagues. A large flat-screen monitor — known as the "operational dashboard" — gives the emergency department staff a real-time snapshot of how the

department is running by providing information on average patient wait times and the availability of beds.

"We wanted to improve our work flow first and foremost, so that patients were seen more quickly, but we also installed new technology to help us work smarter," said Dr. Terry Vanden Hoek, chief medical officer at UI Health. "Our goal is to have the majority of our patients see a physician or advanced-practice provider within 30 minutes of arrival. Since many of the new features of our emergency department have come online, we have been able to meet that goal."

All pediatric beds are now private rooms with televisions featuring child-friendly programming.

The renovations also include a new state-of-the-art isolation room designed to allow for the safe treatment of patients with highly-infectious diseases. It includes an anteroom where care providers can safely put on and take off protective clothing.

"Overall, the emergency department now runs much more seamlessly, and from what we are hearing from patients, they like the changes we've made," Vanden Hoek said.



Michael Zenn Named Chief Executive Officer

Michael Zenn, chief financial officer of the University of Illinois Hospital and Clinics, was named new chief executive officer this year.

Zenn has served in various positions in hospital operational and financial management for more than 30 years. He has been chief financial officer of UI Hospital and Clinics since 2015.

"I am confident in Mr. Zenn's ability to lead the Hospital & Clinics with his proven skills as our chief financial officer in directing the hospital's financial performance," said Dr. Robert Barish, vice chancellor for health affairs at UI Health. "He has led efforts to significantly improve our revenue cycle, restructure our capital planning process, develop our five-year capital plan, and has sponsored our very critical Integrated Information Infrastructure project to select and implement a new information technology platform."

Says Zenn: "There are several very exciting projects underway at University of Illinois Hospital... that will enable us to not only improve the way we deliver care but change the way we handle and use information, achieve better outcomes for our patients, and hone our ability to identify new opportunities for engaging with the community to meet their unique healthcare needs. I'm very much looking forward to this next chapter at the hospital in my new role as chief executive officer."



Information Services Named a ‘Best Hospital IT Department’

UI Health was recently named a “Best Hospital IT Department” by Healthcare IT News. Hospitals recognized on the list display a **commitment to innovative use of technology** to help physicians and staff provide the best care and support for patients and families.

Among the IS initiatives cited by Healthcare IT News are:

- Assessing electronic health record (EHR) infrastructure
- Redesigning service-delivery processes
- Investing in leadership development

“We are proud to be recognized for the work we’ve done to help better deliver care and support to patients through technology,” says Audrius Polikaitis, chief information officer at UI Health. “We will continue to invest in people, processes, and infrastructure that help us remain at the forefront of healthcare technology.”

Mile Square Health Center–South Shore has Moved!

On Jan. 3, Mile Square–South Shore opened doors at its new location at 7037 S. Stony Island Ave. With primary care for the whole family, OB/GYN, dental care, and behavioral health services, the clinic is dedicated to providing quality healthcare that meets the community’s needs. For more information, visit MSHC.UIHealth.Care.



UI Health Recommits to Better Health Through Housing Program

Twenty-five additional homeless patients will have a new place to live through the University of Illinois Hospital’s Better Health Through Housing program.

The hospital will provide an additional \$250,000 to **help place chronically homeless emergency department patients into permanent housing**, with case-management services provided by the Center for Housing and Health. The program launched as a pilot project in 2015 with \$250,000 from the hospital and initially assisted 26 patients.

Following the success of our program, Swedish Covenant, Rush, and Stroger hospitals recently launched or are launching similar projects to house homeless patients who frequently end up in the ER.

“If every hospital in the area agreed to house 10 chronically homeless patients, which would be a relatively modest investment, we could collectively make a huge impact on reducing homelessness, and it would be near cost-neutral to every hospital,” said Stephen Brown, director of preventative emergency medicine at UI Health and the program’s director.

How Can You Help?

Participate in our Better Health Through Housing **donation drive on Friday, Feb. 16!** All items will help create move-in kits for those transitioning into permanent housing. Visit the intranet for more information and to view the requested donation items.



Congratulations to our Castle Connolly '2018 Top Doctors'

101 UI Health providers across 45 specialties were named '2018 Top Doctors' by Castle Connolly Top Doctors.

Physicians are nominated by peers in a nationwide survey, then chosen by a physician-led research group from Castle Connolly.

The UI Health doctors recognized are:

ADOLESCENT MEDICINE

Dr. Karen Bernstein

CARDIOVASCULAR DISEASE

Dr. Joan E. Briller
Dr. George T. Kondos

CHILD & ADOLESCENT PSYCHIATRY

Dr. Edwin H. Cook
Dr. Kathleen M. Kelley
Dr. Nagamani Pavuluri

COLON & RECTAL SURGERY

Dr. Anders F. Mellgren

DERMATOLOGY

Dr. Iris K. Aronson
Dr. James S. Feinberg

DIAGNOSTIC RADIOLOGY

Dr. Michael E. Bresler

ENDOCRINOLOGY, DIABETES & METABOLISM

Dr. Elena Barenholtz
Dr. Dan V. Mihailescu

FAMILY MEDICINE

Dr. John M. Hickner
Dr. Mark C. Potter

GASTROENTEROLOGY

Dr. Russell D. Brown
Dr. Allan G. Halline

GYNECOLOGIC ONCOLOGY

Dr. Rajul Kothari

HAND SURGERY

Dr. Mark Henry Gonzalez
Dr. Alfonso Mejia II

HEMATOLOGY

Dr. Victor R. Gordeuk
Dr. David J. Peace
Dr. Damiano Rondelli

INFECTIOUS DISEASE

Dr. Richard M. Novak

INTERNAL MEDICINE

Dr. Reed Berger
Dr. William L. Galanter
Dr. Michel Gowhari
Dr. Asra R. Khan
Dr. Mark S. Kushner
Dr. Robert Molokie
Dr. Jonathan M. Radosta
Dr. John E. Tulley

MEDICAL ONCOLOGY

Dr. Lawrence Feldman
Dr. Dominic Ho
Dr. Howard Ozer
Dr. Neeta Venepalli

NEONATAL-PERINATAL MEDICINE

Dr. De-Ann Pillers

NEPHROLOGY

Dr. Jose Arruda

NEUROLOGICAL SURGERY

Dr. Sepideh Amin-Hanjani
Dr. Fady T. Charbel
Dr. Herbert H. Engelhard III
Dr. Sergey Neckrysh

NEUROLOGY

Dr. James Goodwin
Dr. Cathy McDermut Helgason

NEURORADIOLOGY

Dr. Keith R. Thulborn

OBSTETRICS & GYNECOLOGY

Dr. Gloria L. Elam
Dr. William Kobak
Dr. Sondra Summers

OCCUPATIONAL MEDICINE

Dr. Susan N. Buchanan
Dr. Peter Orris

OPHTHALMOLOGY

Dr. Amjad Z. Ahmad
Dr. Nathalie F. Azar
Dr. R.V. Paul Chan
Dr. Jennifer Lim

Dr. Willian F. Mieler

Dr. Pete Setabur
Dr. Joel Sugar
Dr. Benjamin H. Ticho
Dr. Thasarat S. Vajaranant
Dr. Jacob Wilensky

OTOLARYNGOLOGY

Dr. Miriam Redleaf
Dr. Ari B. Rubinfeld
Dr. H. Steven Sims
Dr. Dean Toriumi

PATHOLOGY

Dr. Andre Kajdacsy-Balla

PEDIATRIC ALLERGY & IMMUNOLOGY

Dr. C Lucy Park

PEDIATRIC CARDIOLOGY

Dr. Alexander Javois

PEDIATRIC GASTROENTEROLOGY

Dr. James Berman

PEDIATRIC HEMATOLOGY-ONCOLOGY

Dr. Lewis Hsu
Dr. Mary Lou Schmidt

PEDIATRIC INFECTIOUS DISEASE

Dr. Karen Hayani

PEDIATRIC NEPHROLOGY

Dr. Eunice G. John

PEDIATRIC SURGERY

Dr. Robert Mason Arensman
Dr. Thom Lobe

PEDIATRICS

Dr. Benjamin Van Voorhees

PHYSICAL MEDICINE & REHABILITATION

Dr. Terry L. Nicola

PLASTIC SURGERY

Dr. Mimis N. Cohen
Dr. Pravin Kumar Patel
Dr. Iliana E. Sweis

PSYCHIATRY

Dr. Geraldine Susan Fox

PULMONARY DISEASE

Dr. Steven Dudek
Dr. Howard Jaffe
Dr. Min Joo
Dr. Kevin C. Kovitz
Dr. Dean Ernest Schraufnagel

RADIATION ONCOLOGY

Dr. Howard J. Halpern
Dr. Matthew Koshy
Dr. Stanley Liauw

REPRODUCTIVE ENDOCRINOLOGY/INFERTILITY

Dr. Humberto Scoccia
Dr. Mary D. Stephenson

RHEUMATOLOGY

Dr. William Swedler
Dr. Nadera J. Sweiss

SURGERY

Dr. Enrico Benedetti
Dr. Alejandra Perez-Tamayo
Dr. Michael Warso

THORACIC & CARDIAC SURGERY

Dr. Michel N. Ilbawi
Dr. Malek Massad

UROLOGY

Dr. Craig Niederberger
Dr. Lawrence S. Ross

VASCULAR & INTERVENTIONAL RADIOLOGY

Dr. James T. Bui
Dr. Charles E. Ray Jr

VASCULAR SURGERY

Dr. Martin Borhani

CONGRATULATIONS TO ALL! YOU MAKE US PROUD!