Patient Video Visit Guide: Windows and Mac Computers

- Go to <u>https://mychart.uillinois.edu/MyChart/Authentication/Login</u> and log into your MyChart account.
 a. UI Health recommends that you use the latest version of Google Chrome for compatibility
- 2. Click **Visits** and locate your upcoming video visit appointment.

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Appointments and Visits SCHEDULE AN APPOINTMENT										
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Thu	Starts at 5.00 PM CDT (30 minutes)	DETAILS	23	24	25	26	27	28	29	
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- 3. Click **eCheck-in** and follow the steps on the screen to update your clinical information and complete any questionnaires to complete eCheck-in.
 - a. You can eCheck-in no more than 7 days prior to your video visit appointment.



- 4. Tap **Test Hardware** to test your camera and audio before the visit.
 - a. If prompted, 'allow' MyChart to access your microphone and camera.



5. If testing is successful, you can exit the test browser tab and return to your MyChart site.



6. You can invite one other person to your Telehealth visit. Copy and share the link given in the **Visit Instructions** with the person of your choice. They should paste the link in Google Chrome, as it's the most compatible browser, and find an isolated location with your privacy in mind.

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Video Visit with Family Medicine, Physician, MD	It's time to start your video visit! eCheck-In Save time by completing eCheck-In ahead of time. Begin video visit When you are ready to talk to your doctor, click the button.				
Hursday June 24, 2021 9:30 AM CDT (15 minutes) Add to calendar	Want an earlier time? Get on the Wait List Fill out the following questionnaires before your video visit: Communicable Disease Screening (Not Started) Patient Medical History (Not Started)				
This appointment cannot be canceled online. To cancel, please call 312-355-1700.	Test Hardware Visit Instructions If you would like a family member or trusted friend to join your video visit with you, please share this link with them. Note: this link can only be shared with 1 other person: https://telehealth.epic.com/Home?OrganizationId=111000- TST&ut=2&tt=HHGVYSZD72OWQRVQMGSTWG43VI				
Back to Appointments and Visits					

7. You may start your video visit no earlier than 30 minutes before your appointment start time by tapping on the **Begin Video Visit** button.



8. You will be added to the virtual waiting room. Please wait for your provider to join.



9. When your provider joins, you will be connected for the video visit.



⊡ Leave call

10. When your video visit is complete, tap browser tab.

to end the video call and then close your