

Getting Started with Doximity Video Visit for PC or Mac

During the COVID-19 outbreak, UI Health is using video visits so you can have your appointment with your doctor or care team from the comfort of your own home.

This guide includes tips and steps on how to join your video visit on your PC or Mac.

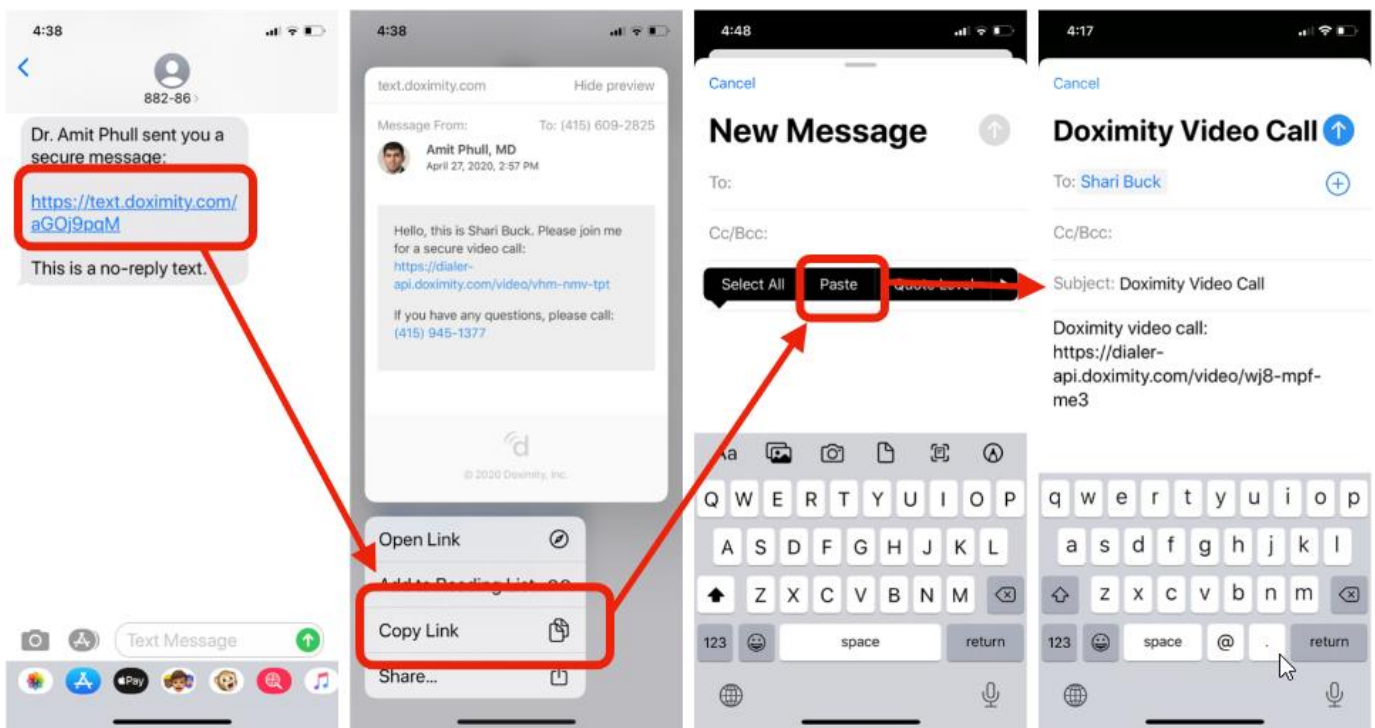
How to Join a Dialer Video Call on Your Desktop

Important: Dialer Video relies on a video invite text; however, you can send the link from the video invite text to your email and join via a PC or Mac desktop or laptop enabled with a webcam and microphone using a Chrome, Firefox, or Safari browser.

Follow the steps below to send the link from a text on either an iPhone or Android in an email message to yourself. You can then open the email on your PC or Mac and join the call.

From iPhone

1. From the video call invite text, press and hold down on the link to pull up the action sheet.
2. Select **Copy Link**.
3. Open your email client.
4. Tap the blank message body and select **Paste** to paste the URL to an email addressed to yourself.

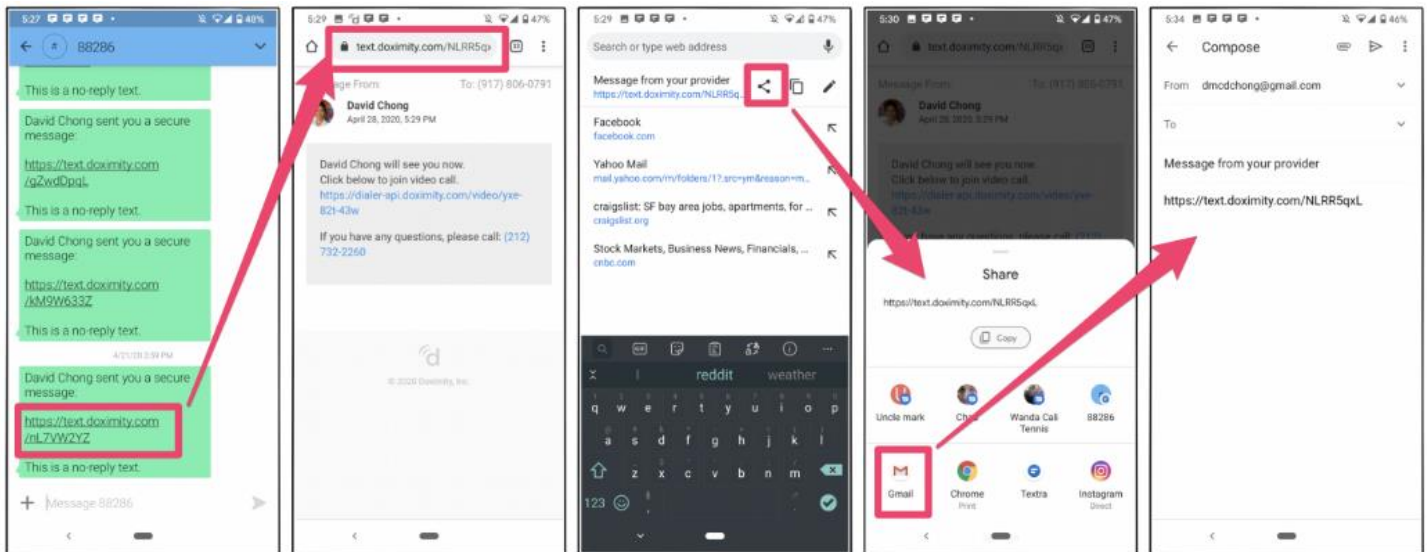


5. Open your email on your computer, copy and paste the link into your web browser.
6. You will be brought to the video call room and prompted to enable your camera permissions so you can hear and see the provider on the video call.
 - Note: You will only have to enable your camera and microphone for the first call. Any other video calls will be one click.
 - You may also receive a call from an Unknown or Unavailable phone number for this visit.

From Android

1. Tap the link in the video invite text.

2. From your browser, tap the address bar.
3. Tap the **share** icon that appears under the address bar.
4. You can share it using your email client, such as Gmail; address and send the email to yourself.
5. Open your email on your computer, copy and paste the link into your web browser.



6. You will be brought to the **video call room** and prompted to enable your camera permissions so you can hear and see the provider on the video call.
 - Note: You will only have to enable your camera and microphone for the first call. Any other video calls will be one click.
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How should I prepare my space for my video visit?

Video Visit Best Practices

- Restart your device
- Connect to Wi-Fi
- Close any other open apps before you start your video visit
- Keep your device software updated
- Know where your volume control is so you can adjust the volume to your liking or mute/unmute your speakers

Camera Best Practices

- Be at least 3 feet back from the camera
- Have your shades drawn and avoid background lighting
- Look at the camera when you are speaking
- Close doors and windows nearby to keep background noise down

Is my video visit private?

1. Just like a face-to-face visit, your video visit will be private and confidential.
2. Your video visit uses standard encryption for security.
3. Doximity will comply with HIPAA laws to protect your PHI (Personal Health Information).

Tips for Success

1. If you need to cancel or have questions about your visit, please contact your clinic.