

FY26 STRATEGIES



At UI Health, we promise to do our best. This year, we're not just focused on reaching our goals alone. We want to do it together, with a strong commitment to our mission: to advance health for everyone through outstanding clinical care, education, research, and social responsibility.

STRATEGY

Optimize the Patient Journey

PILLAR OF EXCELLENCE

Ideal Experience

OBJECTIVES

Enhance and elevate the care experience for all patients at every touchpoint, providing accessible, effective, reliable care, and supporting those who deliver that care.

FOCUS

Improve patient-centered care across all touchpoints.

STRATEGY

Serve More Patients

PILLAR OF EXCELLENCE

Strategic Growth

OBJECTIVES

Expand our space and services to fulfill the health needs of our patients and community meaningfully, while demonstrating responsible stewardship.

FOCUS

Expand access and capacity to meet the evolving needs of our community.

STRATEGY

Be A Zero Harm Organization

PILLAR OF EXCELLENCE

Exceptional Outcomes

OBJECTIVES

Promote a standard of consistent safe and high-quality care, continuous improvement, and unwavering dedication to excellence.

FOCUS

Eliminate preventable harm and ensure the highest standards of patient safety.

STRATEGY

Fund Our Future

PILLAR OF EXCELLENCE

Sustainable Future

OBJECTIVES

Secure the resources needed to deliver exceptional care and expand our mission and services long-term by maintaining financial stability and optimizing the utilization and diversification of funding sources.

FOCUS

Ensure short and long-term financial sustainability by aligning capital investments with strategic priorities and securing funding for strategic investments.

STRATEGY

Be the Best Place to Work

PILLAR OF EXCELLENCE

Engaging Culture

OBJECTIVES

Serve as the employer of choice by recruiting and retaining the best talent, cultivating empowerment and continuous development, and providing a safe workplace.

FOCUS

Foster a thriving, inclusive, and mission-driven workforce.

MISSION-DRIVEN

AS ONE

